



LIFESPAN SHARED VALUES

COMPASSION

Delivering care and comfort with empathy and kindness.

ACCOUNTABILITY

Taking ownership of actions and consequences.

RESPECT

Placing the highest value on every individual's well-being, regardless of personal and professional differences.

EXCELLENCE

Always providing safe, high-quality, innovative care and service.





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A MESSAGE FROM THE PRESIDENT AND CHIEF EXECUTIVE OFFICER AND THE CHAIRMAN OF THE BOARD

fter nearly three pandemic years in which virtually every thought and action was dedicated to Covid-19 patients and to preventing Covid-19 in others, 2022 holds the promise of normality. While we know there will likely be additional variants and waves, we have also learned how to treat the virus, how to avoid it, and how to prepare for surges. And thanks largely to the vaccine, we are in a far better position than we were two years ago.

Even during the pandemic, Lifespan has not stood still. These pages reflect our most recent efforts to enhance healthcare in our state and our neighborhoods, and to address issues that present challenges to our workforce. One example is the area of mental health, which was highlighted by the pandemic. New mental health resources were made available to Lifespan team members and their families, including virtual health tools through NexGen EAP and other additional mental wellness support programs.



As in many industries, staffing continues to be an issue for us. We are focusing on retaining our excellent team members and attracting new ones, but the competition is truly fierce and the need is great throughout the country. We have increased compensation and added tuition reimbursement, among other incentives, and we hope this keeps us above the fray and keeps our valued team members with us. In addition, several new actions have been initiated to support employee well-being, such as peer support programs, integrative therapies, and more.

There has long been a need for additional primary care providers in our state, so Lifespan and Coastal Medical joined together this year and expanded their reach in Rhode Island and bordering communities in Massachusetts and Connecticut. We know this is a first step but it's an important one. Primary care is the cornerstone of good health; when we address small medical issues before they become serious problems, patients and providers both win.

We opened the Bradley Hospital REACH program for children and teens, which was designed to reduce or eliminate self-harm and maladaptive behaviors, improve depressive and anxiety-related symptoms, help kids build coping skills, and decrease the need for hospitalization. All these needs existed prior to the pandemic, but the pandemic brought them to light.

As we continue to work on these and other priorities highlighted or created by the pandemic, we thank you all for your steadfast commitment to Lifespan, to our patients, and to the community.

With sincere gratitude,

Timothy J. Babineau, MD

President and Chief Executive Officer Lifespan

Lawrence A. Aubin Sr.

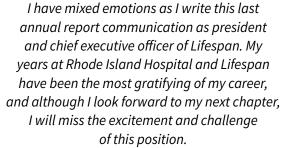
Fawen Nelly

Chairman

Lifespan Board of Directors

A FAREWELL MESSAGE FROM THE CHIEF EXECUTIVE OFFICER







Working with our teams, who have been both supportive and instructive, has truly been an honor. I am grateful to our physicians and chiefs, to all our clinicians, our staff, and our community —who entrusted their care to us.

Thank you all.



Mossinom, us.

Timothy J. Babineau, MD

President and Chief Executive Officer, Lifespan







LIFESPAN HEALTH CARE SYSTEM

(\$'s in thousands)

FISCAL YEAR 2021

Total operating revenue	LIFESPAN		Subsidized health services	10,001	Unreimbursed Medicaid costs	2,480
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	other community benefits		Medical education, net		Total assets	21,618

Subsidized health services

Community health improvement services

and community benefit operations

Research

17,306

73,005

14,302

2,140

Medical education, net

Charity care

Research

^{*} Partial Year, Coastal Medical joined Lifespan effective April 25, 2021



Valeska Perez, CPhT, Inpatient Pharmacy, The Miriam Hospital

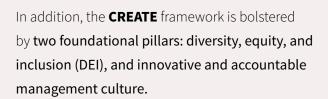
LIFESPAN 2025: WORKING TO CREATE A HEALTHIER FUTURE



POWERED BY THE LIFESPAN TRANSFORMATION OFFICE:

Giving Lifespan team members the tools, resources, and support to accelerate change to successfully achieve the goals in Lifespan2025

In June, the system unveiled **Lifespan 2025**—a comprehensive, strategic plan to transform the system into one of the nation's leading academic health systems. Created over a period of 15 months with input from clinicians and leaders across the system, Lifespan 2025 represents a new vision, one that will create an outstanding experience for both patients and employees.





Here are some Lifespan 2025 action items that are already in place:

- To spearhead an expansion in the role of population health, the system named Coastal Medical president Al Kurose, MD, senior vice president for primary care and population health. Dr. Kurose will help the system achieve the "triple aim" of better patient experience, lower cost, and improved outcomes for the larger community as well as tackle the issue of fragmented care across the healthcare delivery system.
- Lifespan is instituting a range of DEI-focused initiatives, including the introduction of the systemwide Unconscious Bias and Anti-Bias training for all employees; a pay equity analysis with a focus on race and gender; a 10-step action plan created by the Anti-Racism and Health Equity Collaborative which includes the hiring of a chief diversity officer; and the work of the Lifespan 2025 DEI Council, including efforts to deploy recruitment, retention, and promotion practices that promote DEI.
- To support the patient experience, Lifespan is modernizing the way it collects patient feedback, utilizing electronic formats like text messaging and email and using advanced text analytics that can help determine patient sentiment more easily.
- The system is focused on improving perioperative services, reducing emergency department wait times and improving the overall patient experience, from admitting to discharge.

With a compelling vision, a clear roadmap, and most importantly, an engaged and informed team, Lifespan is well positioned for the future.



DIVERSITY, EQUITY AND INCLUSION

INNOVATIVE AND
ACCOUNTABLE
MANAGEMENT
CULTURE

CARE
TRANSFORMATION
& QUALITY

Advance patient-centric care that prioritizes quality and innovation

RESEARCH & EDUCATION

Advance excellence and achieve distinction in research and education

ENGAGEMENT & CULTURE

Achieve an inclusive culture of workplace excellence for physicians and staff

ACCESS, GROWTH & POPULATION HEALTH Improve access, advance population health and achieve strategic growth

TEAMWORK & PATIENT EXPERIENCE

Work together to consistently deliver an exceptional patient and family experience

EXCELLENCE IN OPERATIONS & FINANCIAL HEALTH

Achieve excellence in operations with resulting financial health

COVID-19 RESPONSE

Lifespan continued its coordinated COVID-19 response through initiatives such as vaccine clinics, community programs, and innovative research.

 The Miriam Hospital launched a new clinic led by Jennie Johnson, MD, to treat patients with long COVID, a condition characterized by symptoms that persist for four weeks or more after an initial COVID-19 infection has run its course.



Jennie Johnson, MD



Clinical Trial for Convalescent Plasma Treatment for COVID-19, Rhode Island Hospital

- Lifespan's employee vaccination program began on December 14, 2020, when it became the first healthcare system in New England to start distribution. By October 1, 2021, Lifespan had achieved a 98-percent employee vaccination rate.
- Hasbro Children's Hospital offered monoclonal antibody treatments to pediatric patients who contracted COVID-19.
- Hasbro Children's Hospital joined the \$470 million Researching COVID to Enhance Recovery (RECOVER) Initiative to study the impact of Long COVID in infants, children, and adolescents. The nationwide

- study includes such partners as NYU Langone Health, Virginia Commonwealth University, and Northeastern University.
- The Miriam Hospital was named a clinical trial site for the National Institutes of Health ACTIV-2 study, testing potential breakthrough treatments for COVID-19 outpatients.
- Through a series of multicenter trials, Rhode Island Hospital teamed up with researchers at Johns Hopkins University to test the efficacy of convalescent plasma therapy as a potential early treatment for COVID-19.



INFORMATION SERVICES

Lifespan's award-winning Information Services supported the delivery of world-class care by implementing new system upgrades, enhancing vital security measures, and onboarding new Lifespan partners.

These activities included:

- Implementation IS transitioned Lifespan outpatient wound care programs at Rhode Island Hospital and Newport Hospital from their legacy documentation application, WoundExpert, to the Epic wound module. This new LifeChart module allows the proper documentation to flow over to the outpatient wound care programs, providing comprehensive treatment documentation.
- **New Reference Laboratory** Interface – In March 2021. Lifespan IS completed the interface integration to allow the Lifespan Laboratory to add ARUP Laboratories as a new reference lab vendor. This go-live included conversion of 250 tests in Lifespan's laboratory order catalog to be performed at ARUP rather than previous reference lab partners and implementation of Single-Sign-On security for Lifespan users to the ARUP Connect site, allowing the Lifespan Laboratory team to place orders directly.
- Cures Act Information Blocking In accordance with the expansive regulations released by CMS and the Office of the National Coordinator in May of 2020, Lifespan now makes EHI available by several methods to patients, external providers related to patients, and other healthcare actors such as payers. New functionality was implemented in LifeChart to release almost all results and clinical documentation to

patients' MyLifespan portal as soon

as it is posted to the LifeChart

electronic health record.

Compliance with 21st Century

Coastal Medical IT Onboarding -Lifespan IS conducted the intake and onboarding of over 600 Coastal Medical employees as they were welcomed to Lifespan, allowing them to successfully enroll in Lifespan benefits and complete time clock, attendance, and time off tracking training in Kronos. Employees were provided new lifespan.org email accounts configured to auto-forward incoming email to their prior coastalmedical.com e-mail accounts, and their data were imported into the Lifespan Lifeworks and ADP payroll applications.

- **Infusion Pump Integration with LifeChart Orders** – Lifespan IS implemented an interface of medication orders between the Epic LifeChart EHR and approximately 2,400 Baxter Sigma IQ infusion pumps in use at Lifespan hospitals to avoid the manual programming by inpatient nurses that was previously required. This is anticipated to result in safer administration of high-risk medication infusions for patients: more efficient documentation of nursing infusion workflows; and improved charge capture by accurate auto-documentation of start/stop times for outpatient infusions
- Epic Honor Roll Award For the fourth straight year, Lifespan earned an award in Epic's Honor Roll Grant program for the effective adoption and continual optimization of its LifeChart EHR and associated applications. The "cum laude" award came with a \$250,250 credit for Epic products or services.



• Information Security Update—In the crusade to protect Lifespan from cyberattacks, the watchful eyes of the IS Security team continued their constant refinement of security platforms and controls. The team fully upgraded Lifespan's host-based advanced endpoint threat detection, enabling rapid response by implementing automation-based actions that cut out required human interactions where possible.

Information Services was also called upon for continued IT support as part of Lifespan's pandemic response.

Implementation of a new LifeChart COVID-19 immunization workflow and interface. When the Rhode Island Department of Health and Lifespan Employee and Occupational Health Services (EOHS) begin administering COVID-19 vaccines to employees in December 2020, Lifespan IS deployed laptops, phones, and other equipment needed to document the vaccinations directly

- in LifeChart and established the immunization clinic workflow for Lifespan employee health.
- Building LifeChart configurations to support new vaccine scheduling and administration venues, which enabled patients and members of the public to self-schedule their vaccine appointment through MyLifespan. IS also developed a reporting dashboard to track patient and public vaccinations.
- To prepare for an anticipated surge in calls from the public to schedule vaccinations, Lifespan IS implemented a virtual call center in early March 2021. In the first month, the auto-attendant handled 22,514 calls and transferred 2,530 to call center agents. This virtual platform enabled Lifespan to handle the high volume of inbound calls without straining our preexisting telecommunications gateways and services.
- Leveraging video teleconferencing technology, Lifespan IS set up a pilot of the Epic MyChart Bedside telehealth module on two inpatient units at Rhode Island Hospital (RIH Main 10, RIH Jane Brown 4N); one unit at The Miriam Hospital (TMH 3West); and the Lifespan alternate hospital site at the Rhode Island Convention Center. This allowed patients enrolled in MyLifespan to use personal smartphones or Lifespanprovided Apple iPads to access the MyChart Bedside application and message their treatment team, review their schedule, access assigned patient education materials, and review their latest lab and diagnostic imaging results.

BUILDING A WORKFORCE FOR THE FUTURE:

Papitto Opportunity Connection makes \$10M gift to Lifespan Foundation

The Lifespan Foundation received a \$10 million commitment from the Papitto Opportunity Connection to expand its workforce development programs, with a particular focus on adding new career pathways for our communities of color. The gift—the largest to the Lifespan Foundation in its history—will support the hiring of more than 1,000 BIPOC (Black, Indigenous, and People of Color) individuals over the next four years.

Lifespan's forward-thinking workforce development programs, unique among its peers, provide opportunities for both entry-level positions and long-term careers with advancement potential.

At a time when staffing shortages have created unprecedented challenges across the health sector, the POC award is growing our ability to offer no-cost certification for high-demand medical professions.

Papitto
Opportunity
Connection

Positions we're actively recruiting for include:

- Nursing assistant
- Pharmacy technician
- Medical assistant
- Behavioral health specialist
- Residential care counselor

Looking ahead, we plan to develop a paid job training program for formerly incarcerated BIPOC individuals, a succession program to prepare diverse employees for leadership roles, and academic scholarships for employees from underrepresented communities.



Left to right: Joseph G. Pannozzo, Vice President for Development, Lifespan; John Tarantino; Timothy J. Babineau, MD, President and CEO, Lifespan; Barbara Papitto; Lisa Abbott, Senior Vice President, Human Resources and Community Affairs, Lifespan.

"Lifespan's commitment to providing education and skills training that will directly create good paying, career-oriented jobs for Rhode Island's BIPOC community is truly transformational."

- **Barbara Papitto**, founder, Papitto Opportunity Connection



"As the largest employer in the state, we want to lead the way in diversity, equity, and inclusion in the workplace, and philanthropy of this magnitude has the power to significantly move the needle toward that goal."

- Timothy J. Babineau, MD president and CEO, Lifespan

Meet Isaac

ISAAC DEMOLA, 23, grew up in South Providence with aspirations of working with computers. A good student, he attended Rhode Island College and studied IT in preparation for a job he felt he had always wanted. But upon graduation, something changed. He d developed a passion to pursue a career as a pharmacy technician.

There was only one problem—making the change would require more training, and the cost of grad school programs were out of reach. That's where Lifespan was able to help.

While working in Lifespan's IT department—a job he landed after participating in our summer youth employment initiative—Isaac enrolled in our 12-week Workforce STAT (Solutions, Training and Teamwork) program. Through STAT, Isaac received not only free education to become a pharmacy technician, but valuable mentoring and networking opportunities and a hands-on internship. STAT also provided him with a new laptop and assistance with rent and bills so he had all the supports he needed to help him succeed.

Within a week, he was offered—and accepted—a full-time pharmacy technician position at Rhode Island Hospital.

"It's a blessing to have been able to be a part of this program, and to be part of something that's bigger than you," says Isaac. "If it wasn't for this program, I don't know where I would be. It's given me the opportunity to have a life-changing experience.

CLINICAL SERVICES

- Hasbro Children's Hospital is one
 of only a few providers in the U.S.
 offering Danyelza, a treatment
 recently approved by the FDA for
 high-risk pediatric neuroblastoma
 patients. The monoclonal antibody
 serves as an additional treatment
 option when traditional methods
 have been exhausted.
- The <u>Lifespan Cancer Institute</u>
 expanded its <u>thoracic surgery</u>
 <u>program</u> with the hiring of renowned
 surgeon Abbas El-Sayed Abbas, MD.
 Specializing in robotic, minimally
 invasive surgery, Dr. Abbas is
 recognized internationally for his
 ability to treat the most complex
 thoracic conditions.
- Lifespan Psychiatry and Behavioral Health Services launched the <u>Latinx</u> <u>Mental Health Clinic (Servicios</u> <u>Siquiatricos Lifespan</u>), a multilingual program designed to address the specific needs of Latinx patients.

Abbas El-Sayed Abbas, MD

- Under the direction of Patrick McGann, MD, Lifespan's new comprehensive sickle cell disease program merged the system's existing pediatric and adult services into one continuum of care. This innovative model will reduce gaps in care and improve outcomes for Rhode Island's roughly 300 sickle cell patients.
- Surgeons Marcoandrea Giorgi, MD, and Andrew Luhrs, MD, were the first in the region to perform two groundbreaking treatments. The per-oral pyloromyotomy (POP) treats gastroparesis, a chronic condition that affects the stomach muscles, and the per-oral endoscopic myotomy (POEM) treats achalasia—a rare disorder that makes it difficult for food and liquid to pass into the stomach.
- Bradley Hospital introduced the REACH (Remote E-therapy for Adolescents and Children)
 Program, designed to partner the hospital with other pediatric provider systems nationwide to expand virtual access to psychiatric programs for children and adolescents.



Remote E-Therapy for Adolescents and Children

A program of Bradley Hospital



Patrick McGann, MD



Marcoandrea Giorgi, MD



Andrew Luhrs, MD



Lifespan Cancer Institute, Newport Hospital. Randall Ingham, MR, Medical Oncology, Alessandro Papa, MD, Hematology Oncology



Elizabeth Goldberg, MD



Megan L. Ranney, MD



Eric Cohen, MD

- The <u>OWLS (Oncology, Wellness Lifestyle, and Survivorship)</u> program is a new consultative survivorship clinic for Lifespan Cancer Institute patients that addresses a myriad of cancer-related health concerns like brain fog, anxiety and depression, and sleep issues.
- The new Mini-PCNL (minimally invasive percutaneous nephrolithotomy) procedure offered by the Minimally Invasive Urology Institute removes large kidney stones via a keyhole incision in the patient's back, reducing complications.
- Hasbro Children's Hospital was one of only 12 pediatric facilities selected for Accelerating Child Health Transformation, a national effort designed to transform children's healthcare by adopting anti-racist practices and a more family-centered approach.
- The <u>Bradley Conference</u> fall series, held virtually, focused on the issue of suicide prevention, with workshops on screening, response training, and the latest suicide risk assessments.
- The bikini anterior procedure is a less invasive hip replacement method being performed exclusively in Rhode Island by Eric Cohen, MD, at the <u>Total Joint Center at The</u> <u>Miriam Hospital</u>.
- Megan L. Ranney, MD, and Elizabeth Goldberg, MD, both Lifespan emergency medicine physicians and <u>Center for Digital Health</u> researchers, created the <u>MyCOVIDRisk app</u>, which uses a number of factors to approximate the risk of COVID-19 infection

LIFESPAN PHYSICIAN GROUP

Continuing to extend its reach to better serve patients in Rhode Island and southeastern Massachusetts,

<u>Lifespan Physician Group</u> now has 1,276 employees.

Of these, 840 are providers: 585 MDs/DOs; 124 PhDs; and 131 advanced practice providers.

- <u>Lifespan Urgent Care</u>, an LPG program, opened its third location— 66 Branch Avenue in Providence—in January 2021.
- LPG neurosurgeons are utilizing new high-intensity focused ultrasound technology to treat patients suffering from essential tremor and some forms of Parkinson's disease.
- Paul Larson, MD, MBA, joined LPG as its new chief of primary care.



Paul Larson, MD, MBA





Lifespan Urgent Care, Providence

CARE TRANSFORMATION, QUALITY, AND SAFETY

Our aim is to work efficiently and effectively, upholding the highest safety standards while providing exceptional care to Lifespan patients.

The care transformation, quality, and safety team:

- Partnered with affiliate teams to realize continued improvement in overall rankings in the Vizient Quality and Accountability Study.
- Optimized data analytics and insights to support clinical quality, operational, and financial improvement efforts.
- Developed medical staff departmentspecific PowerBI dashboards to increase quality/cost data transparency and accelerate efforts to advance Lifespan's top-decile initiative.
- Supported affiliate teams, resulting in significant improvement in overall mortality rates.
- Expanded deployment of Lean and Six Sigma tools and formalized quality and safety training at all levels of the organization.
- Completed patient experience program assessments for all affiliates and expanded efforts to measure the voice of the customer

Care transformation, quality, and safety team members continued to support Lifespan's COVID-19 response, including:

- Hospital incident command roles
- Labor pool establishment and staffing processes
- Support for Lifespan's alternative hospital site operations



Phu Thai PhD, Pharmacist, Inpatient Pharmacy, Newport Hospital

GROUNDBREAKING RESEARCH

Awards from the National Institutes of Health (NIH) and other sources, totaling more than \$120 million, support Lifespan's pioneering academic and clinical research.

More than 460 clinical trials are currently underway.

Here are some highlights from research happening across the system:

- Lifespan announced a \$1 million nursing research initiative to promote investigational science and evidence-based quality improvement within the field and increase the number of nurseled research studies in Rhode Island. Selected nurse researchers can receive up to \$50,000 per project.
- Bradley Hospital received a \$10 million award from the NIH to establish the Center for Sleep and Circadian Rhythms in Child and Adolescent Mental Health. The first of its kind in the U.S., the center will study the links between sleep, circadian rhythms, and mental illness.
- Rhode Island Hospital researchers were awarded a \$1.9 million grant from the NIH's National Institute of General Medical Sciences to study better methods of identifying sepsis using RNA mapping.

- The Miriam Hospital received an \$11.1 million NIH grant to establish Rhode Island's first Center of Biomedical Research Excellence devoted to learning how stress and trauma early in life can have lasting impacts on health and wellness.
- Rhode Island Hospital is one of eight U.S. sites participating in a trial that studies the use of artificial intelligence software to guide atrial fibrillation ablation. Developed by
- French healthcare startup Volta Medical, the VX1 software uses a deep learning-based algorithm to analyze electrical signals.
- The E.P. Bradley Hospital Sleep Research Laboratory's Mary A.
 Carskadon, PhD, and Jared Saletin, PhD, led nationwide research into the effects of COVID-19 on children's sleep schedules, gathering data through a Facebook survey with over 5000 respondents from all 50 states.



Jared Saletin, PhD, Mary A. Carskadon, PhD, and Jessica Weathers



- The multicenter, randomized BEAR
 (Bridge-Enhanced ACL Restoration)
 MOON (Multicenter Orthopaedic
 Outcomes Network) clinical trial
 is currently studying the use of
 a bioactive implant to achieve a less
 invasive surgery and improved
 ligament healing.
- Lifespan researchers found differing patterns in initiation and maintenance of the Parkinson's disease "resting tumor," which may lead to new therapeutic targets.
- A team at **Rhode Island Hospital** launched Cognitive Recovery After Elective Surgery (CREATES), a five-year investigation into brain health after surgery funded by a \$3.8 million R01 grant from the NIH.
- Lifespan researchers are working to develop new surgical treatments for intractable obsessive compulsive disorder.
- Rhode Island Hospital is taking part in the AHEAD study, investigating whether a treatment known as BAN2401 effectively removes a type of protein associated with Alzheimer's disease from the brains of people 55 or over who are at risk of developing the disease.

LIFESPAN LANDMARKS

- Newport Hospital urologist Samuel Eaton, MD, performed Rhode Island's first laser-assisted procedure for enlarged prostate. Known as laser enucleation, the technique uses a surgical laser to remove tissue that is blocking urine flow.
- Bradley Hospital celebrated its 90th birthday on April 8, 2021. Dedicated in 1931, Bradley is the first hospital in the nation that exclusively serves children who have psychological, developmental, and behavioral issues.



Samuel Eaton, MD



90th Anniversary celebration, Bradley Hospital



- The <u>Total Joint Center</u> at <u>The</u>
 Miriam Hospital celebrated 10
 years as the region's highest volume program for total hip, knee, and shoulder replacement procedures.
 The center also marked 15,000 total joint replacements performed.
- Institute (LCVI) valve and structural heart program performed its 1000th Transcatheter Aortic Valve Replacement, a lifesaving procedure for patients suffering from severe aortic valve stenosis. LCVI was the first program in Rhode Island and among the first in New England to provide this less-invasive alternative to open heart surgery.



TAVR team

AFFILIATE DISTINCTIONS

• The Miriam Hospital (TMH) was again named by U.S. News & World Report as the top hospital in Rhode Island and the greater metropolitan area. TMH was designated "high performing" in a dozen specialties including knee and hip replacement, stroke, heart attack, diabetes, and urology.



- again earned accreditation from the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program, this time earning its first accreditation in obesity medicine.
- Rhode Island, The Miriam, and Newport hospitals all received 2021 Gold Plus national recognition from the American Heart Association/ American Stroke Association for adhering to the high standards of the Get With The Guidelines program.

- Newport Hospital earned its eighth consecutive 'A' grade for safety from Leapfrog, while also being named one of their 2020 top hospitals in the country. It is the only hospital in Rhode Island to make the list.
- Twelve Rhode Island Hospital and Hasbro Children's Hospital nurses completed the 2020 Clinical Advancement Program, designed to help Lifespan nurses advance their level of clinical expertise and demonstrate their commitment to patient care.
- After almost two years of preparation, Newport Hospital was designated a Diagnostic Imaging Center of Excellence by the American College of Radiology, setting it apart from other hospitals in the state.
- For the third consecutive time, the Extracorporeal Life Support

 Program at Rhode Island Hospital and its Hasbro Children's Hospital has earned the Gold Level Center of Excellence Award from the Extracorporeal Life Support Organization (ELSO). The award recognizes centers worldwide that demonstrate an exceptional commitment to evidence-based processes, training, patient satisfaction, and ongoing clinical care
- Lifespan was awarded the 2020
 Best Practices Award by the
 American Society of Hospital
 Pharmacists for its leadership in
 developing an innovative, patientcentered pharmaceutical program.
 Only four institutions in the country
 received the award.



Inpatient Pharmacy, The Miriam Hospital: Joseph Aquilante, PharmD, Pharmacist; Ashley Ayotte, PharmD, Pharmacist; Renee Fraatz, PharmD, Pharmacist

INDIVIDUAL AWARDS AND DISTINCTIONS

- Michael Koster, MD, pediatric infectious diseases division director, was recognized by Hasbro Children's Hospital for his efforts to improve the quality of pediatric care in Haiti through his work with the <u>St.</u> Damien Collaborative.
- Herbert Aronow, MD, MPH, FSVM, director of interventional cardiology at the <u>Lifespan Cardiovascular</u> <u>Institute</u> and director of the cardiac catheterization laboratories at Rhode Island and The Miriam hospitals, was elected president of the Society for Vascular Medicine for the 2021-2023 term.



Michael Koster, MD



Herbert Aronow, MD, MPH, FSVM

- Mustapha Kemal, MD, medical director of the <u>Vanderbilt</u> <u>Rehabilitation Center</u>, was named the Newport Hospital 2020 provider of the year.
 - Five Hasbro Children's Hospital

 "Brite Lites" were honored June 3,
 2021: Lee Polikoff, MD, of pediatric
 critical care; Abbey Lamb, PT, DPT,
 of children's rehabilitation services;
 Luca Bartolini, MD, of the pediatric
 epilepsy program and the division of
 pediatric neurology; Robert Bissitt,
 RN, of Hasbro 5; and Wael Asaad,
 MD, of neurosurgery.
- Stephanie Goldstein, PhD, was honored at the Lifespan Annual Meeting with the 2020 Bruce M.
 Selya Award for Excellence in Research. An assistant professor in the Weight Control and Diabetes Research Center, Dr. Goldstein's innovative work focuses on behavioral science and electronic and mobile health technology.



Mustapha Kemal, MD



Stephanie Goldstein, PhD



Hasbro Chidren's Hospital "Brite Lites" 2021 recipients

- Karen Furie, MD, MPH, co-director of the Norman Prince Neurosciences
 Institute and chief of neurology at Rhode Island, The Miriam, and Bradley hospitals, received the C. Miller Fisher, MD, Neuroscience Visionary Award from the American Heart Association/American Stroke Association (ASA). Dr Furie is only the second woman to receive the award, which is presented annually to an individual in the neuroscience field who has significantly influenced the ASA mission.
- Edward Akelman, MD, chief of orthopedics, Rhode Island and The Miriam hospitals, was presented with the Dean's Excellence Award in Teaching.
- For demonstrating Lifespan's CARE values every day, Jacqueline
 Parrillo, RN, director of Employee and Occupational Health Services, was named CARE Person of the Year for 2020.
- Four Lifespan nurses shared the spotlight for the 2021 Rhode Island Monthly Excellence in Nursing Awards: nurse practitioner of the year Tara Brown, DNP, CPNP; clinical nurse educator of the year Alison Kelley, MSN, RN; nurse executive of the year Dana Palka, MSN, RN; and clinical practice nurse of the year (honorable mention) Jamil R. Halaby III, BSN, RN.

147 Lifespan physicians earned top doctor status from *Rhode Island Monthly* in its annual <u>"Top Docs"</u> issue—more than half of those honored are affiliated with at least one Lifespan hospital.



Karen Furie, MD, MPH



Edward Akelman, MD



Alison Kelley, MSN, RN



Tara Brown, DNP, CPNP



Jacqueline Parrillo, RN



Jamil R. Halaby III, BSN, RN



Dana Palka, MSN, RN



Hasbro Children's Hospital renovated nurses station

INFRASTRUCTURE AND PARTNERSHIPS

- The Center for Innovative

 Neurotechnology for Neural Repair
 is a new partnership between
 Lifespan, Brown University, and
 private sector companies (such
 as Intel and Modular Bionics) that
 seeks to develop novel neural
 modulation technology for
 functional restoration of spine
 and brain injury.
- Hasbro Children's Hospital began the next phase of renovations funded as part of the *Every Child, Every Day* campaign, including improvements to its emergency department, Tomorrow Fund Clinic, pediatric intensive care unit, inpatient floors, and pre- and post-surgical areas.
- Hasbro Children's, Bradley, and Boston Children's hospitals joined forces to present the second Pediatric Healthcare Summit, held virtually on December 8. The course presentation featured such topics as adolescent eating disorders, transgender medicine, feeding difficulties, and the COVID-19 vaccine.

- Lifespan Pharmacy added a new location on the first floor of Newport Hospital. Lifespan's fifth, this pharmacy location offers a full range of services such as free home delivery, courtesy refills, appointment or walk-in vaccinations for adults, and access to Lifespan's team of expert pharmacists.
- Gateway Healthcare partnered with the North Providence Police Department to develop a coordinated response to calls for service involving mental health issues or substance abuse.
- The <u>Lifespan Cancer Institute</u>
 expanded its services in the East Bay,
 adding a new location at the Bristol
 County Medical Center at 1180 Hope
 Street in Bristol, led by hematologist/
 oncologist Peter Barth, MD.



Dedication of Lifespan Pharmacy, Newport Hospital



The Ryan G. Egan Clinical Decision Unit

The <u>Collis Foundation PACE Clinic</u>
 —for psychology access, continuity, and evaluation—is located at
 Hasbro Children's Hospital and is accessed through Kids' Link RI or the Hasbro Children's emergency department for a child who has urgent psychological needs.

The Collis Foundation, named for the Collis family, focuses on children's education, literacy, and basic needs.





The Collis Foundation PACE Clinic at Hasbro Children's Hospital

COASTAL MEDICAL JOINS LIFESPAN TEAM

After signing a letter of intent in February 2020,

<u>Coastal Medical</u> and Lifespan finalized their

partnership agreement in April 2021. With a team

of over 125 providers located in 20 medical offices

across Rhode Island, Coastal is a leader in coordinated

primary care and serves 120,000 patients.



Combining Lifespan's vast specialty care capabilities with Coastal's primary care expertise will benefit patients across the state, offering enhanced value through a continuum of coordinated, high-quality patient care.

This partnership plays a key role in Lifespan's efforts to elevate its population health strategy, also a major facet of the Lifespan 2025 Initiative—Coastal has achieved great success with population health management and is now seen as a national model.

In September 2021, Coastal President G. Alan Kurose, MD, was appointed senior vice president of primary care and population health for Lifespan. As one of the founders of Coastal Medical in 1995, Dr. Kurose has been a driving force in positioning them at the forefront of healthcare delivery system transformation, both locally and nationally.



Coastal Medical

Lifespan. Delivering health with care.®

"This is a critical time in healthcare and elevating the primary care role and expanding population health and value-based care for more patients is extremely important. This strategic decision will benefit patients, physicians, and all members of the healthcare team and is good for the future of healthcare locally."

- **G. Alan Kurose, MD**president, Coastal Medical
senior vice president of primary care
and population health for Lifespan



LIFESPAN
IN THE
COMMUNITY

Lifespan's commitment to being a valued community partner inspires our outreach as we provide health initiatives, career development programs, educational opportunities, and more.

- The Lifespan Community Health Institute (LCHI) helped meet the pressing need for COVID-19 immunizations among the state's most vulnerable populations through a series of free vaccination clinics in cities including Providence, Pawtucket, and Central Falls. Clinics were held at senior centers, public housing complexes, faith-based and civic organizations, and other community sites.
- A total of 180 Lifespan walkers got moving to help raise money for the American Heart Association (AHA) during the virtual Southern New England Heart Walk. Lifespan participants raised a total of \$18,759.52—earning the system a second-place finish overall—and helped to bring the grand total raised for the AHA to \$89,287.59.
- Through support from the Rhode Island Foundation COVID-19
 Response Fund, Bradley Learning Exchange clinicians provided professional development training to Rhode Island educators in response to mental health impacts of the pandemic. Topics included understanding self-injurious behavior, how the pandemic may impact students with autism, and mental health first aid.



Lifespan Physician Chiefs



Edward Akelman, MD Chief of Orthopaedics Vincent Zecchino, MD, Professor of Orthopaedic Surgery, and Chairman, Department of Orthopaedics, The Warren Alpert Medical School of Brown University



Douglas C. Anthony, MD, PhD Chief of Pathology Professor of Pathology and Laboratory Medicine, Professor of Neurology, The Warren Alpert Medical School of Brown University



Christina A. Bandera, MD Chief of Obstetrics and Gynecology Assistant Professor of Surgery (Clinical), The Warren Alpert Medical School of Brown University



Alexios G. Carayannopoulos, DO
Chief of Physical Medicine
& Rehabilitation
Rhode Island Hospital and
Lifespan Physician Group



William G. Cioffi, MD
Chief of Surgery
J. Murray Beardsley Professor and
Chair, Department of Surgery; Professor
of Medical Science, The Warren Alpert
Medical School of Brown University



John J. Cronan, MD, FACR Chief of Radiology Charles and Elfriede Collis-Frances Weeden Gibson Professor and Chair, Diagnostic Imaging, The Warren Alpert Medical School of Brown University



Phyllis A. Dennery, MD
Chief of Pediatrics and Medical Director
Sylvia Kay Hassenfeld Professor and
Chair of Pediatrics, Professor of
Molecular Biology, Cell Biology,
and Biochemistry, The Warren Alpert
Medical School of Brown University



Gildasio S. De Oliveira, MD, MS

Chief of Anesthesiology

Professor of Anesthesiology,
Chair of Anesthesiology, Professor of
Health Services, Policy and Practice,
The Warren Alpert Medical School
of Brown University



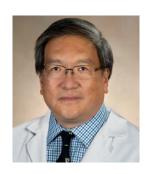
Brian Duff, MD
Chief of Otolaryngology
Clinical Associate Professor of Surgery
(Otolaryngology)
The Warren Alpert Medical School
of Brown University



Karen L. Furie, MD
Chief of Neurology
Samuel I. Kennison, MD, and Bertha S.
Kennison Professor of Clinical
Neuroscience, Professor and Chair,
Department of Neurology,
The Warren Alpert Medical
School of Brown University



Ziya L. Gokaslan, MD Chief of Neurosurgery Clinical Director, Norman Prince Neurosciences Institute; Director, Norman Prince Spine Institute; Julius Stoll, MD Professor and Chair, Department of Neurosurgery, The Warren Alpert Medical School



Paul Y. Liu, MD
Chief of Plastic Surgery
Professor of Surgery; Chair,
Department of Plastic and
Reconstructive Surgery,
The Warren Alpert Medical School
of Brown University

Lifespan Physician Chiefs



Michael E. Migliori, MD Chief of Ophthalmology Director, Oculoplastics Service, Clinical Professor of Surgery (Ophthalmology), The Warren Alpert Medical School of Brown University



Margaret Miller, MD Chief of Women's Medicine, LPG Director, Women's Medicine Collaborative; Associate Professor of Medicine, The Warren Alpert Medical School of Brown University



Athena Poppas, MD Chief of Cardiology Director, Lifespan Cardiovascular Institute; Director, Echocardiography, Rhode Island, The Miriam and Newport hospitals; Professor of Medicine, The Warren Alpert Medical School of Brown University



Abrar A. Qureshi, MD, MPH
Chief of Dermatology
Warren Alpert Foundation Professor
and Chair, Department of Dermatology
Professor of Epidemiology
The Warren Alpert Medical School
of Brown University



Louis B. Rice, MD
Chief of Medicine
Joukowsky Family Professor of Medicine
and Chair, Department of Medicine; Professor
of Molecular Microbiology and Immunology
The Warren Alpert Medical School
of Brown University



Jeremiah D. Schuur, MD, MHS
Chief of Emergency Medicine
Frances Weeden Gibson-Edward A. Iannuccilli,
MD, Professor of Emergency Medicine; Professor
of Health Services, Policy, and Practice; Chair of
Emergency Medicine, The Warren Alpert Medical
School of Brown University



Mark Sigman, MD
Chief of Urology
Krishnamurthi Family Professor of Urology,
Professor of Surgery (Urology),
Professor of Pathology and Laboratory
Medicine, The Warren Alpert Medical
School of Brown University



Jody Underwood, MD

Chief of Psychiatry

Clinical Associate Professor of Medicine
and Psychiatry, The Warren Alpert Medical
School of Brown University



David E. Wazer, MD
Chief of Radiation Oncology
Director, Lifespan Cancer Institute;
Professor and Chair, Department of
Radiation Oncology, The Warren Alpert
Medical School of Brown University

Chief Medical Officers and Chief Nursing Officers



Orla M. Brandos, DNP, RN Vice President, Patient Care Services Chief Nursing Officer Newport Hospital



Cynthia Danner, DNP, RN Senior Vice President Chief Nursing Officer Rhode Island Hospital



Mark Deitch, MD, MBA Senior Vice President/ Chief Medical Officer The Miriam Hospital



Jeffrey Gaines, MD Vice President, Medical Affairs Chief Medical Officer Newport Hospital



Karyn Horowitz, MD Vice President, Medical Affairs Chief Medical Officer Bradley Hospital



Edward McGookin, MD Chief Medical Officer Coastal Medical



G. Dean Roye, MD Senior Vice President Chief Medical Officer Rhode Island Hospital



Anne Schmidt, DNP, RN Vice President Chief Nursing Officer The Miriam Hospital



Mary Sullivan, PhD, RN
Vice President
Chief Nursing Officer
Bradley Hospital

Lifespan Leadership



Timothy J. Babineau, MD

President and

Chief Executive Officer



Cathy Duquette, PhD, RN

Executive Vice President

Quality and Safety,

Chief Nursing Executive



David Kirshner Executive Vice President Chief Financial Officer (from July 2021)



Mary A. Wakefield Executive Vice President Chief Financial Officer (until June 30, 2021)



Kenneth E. Wood, DO Executive Vice President Chief Clinical Officer



Todd A. Conklin, MBA, CPA Executive Vice President Chief Operating Officer



Maria Ducharme, DNP, RN
President
The Miriam Hospital



Crista F. Durand President Newport Hospital



G. Alan Kurose, MD
President, Coastal Medical
Senior Vice President for Primary Care
and Population Health, Lifespan



Steven Lampert, MD, MBA President Lifespan Physician Group



Henry T. Sachs III, MD President Bradley Hospital and Gateway Healthcare



Saul Weingart, MD
President
Rhode Island Hospital and
Hasbro Children's Hospital



Lisa M. Abbott, MBA Senior Vice President Human Resources and Community Affairs



Paul J. Adler Senior Vice President General Counsel



Jane Bruno Senior Vice President Marketing and Communications



Cedric J. Priebe III, MD Senior Vice President Chief Information Officer

Lifespan Leadership



Nicholas Dominick Senior Vice President Clinical Service Lines and Facilities Development



David Balasco Vice President Government Relations



Nancy Barrett Vice President Information Systems



Roger Bradley Vice President Facilities Services



Frank Byrne Vice President Financial Support The Miriam Hospital Rhode Island Hospital



Mice Chen Chief Information Officer Coastal Medical



Christine Collins Vice President Chief Pharmacy Officer



Michael Dawson Vice President Finance Newport Hospital



Scott DiChristofero Vice President Finance Gateway Healthcare



Christopher Ferraro Chief Financial Officer Coastal Medical



Richard Gillerman Vice President Chief Medical Information Officer



Mark Hasbrouck Vice President Business Development LPG



Michael Henderson Vice President Research



Marianne Kennedy Treasurer Lifespan



Michael Kramer Vice President Chief Technology Officer



Janine Lairmore Vice President Cardiovascular Services

Lifespan Leadership



Laurie Miller Vice President Finance Lifespan Physician Group



Daniel Moynihan Vice President Contracting



Kathleen Mullally Vice President Total Rewards & HR Operations



John O'Leary Vice President Talent Acquisition Sourcing



Jonathan Pine Vice President Medical Imaging



Christie Rath Vice President Supply Chain



Christine Rawnsley Vice President Patient Financial Services



Patricia Richards Vice President Operations Lifespan Physician Group



Joan Salhany Vice President Operations Gateway Healthcare



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Linda Smith Vice President Risk Management Lifespan

New Lifespan Leadership Appointments

Lifespan this year was pleased to recruit many outstanding clinicians and professionals and promote staff into new leadership roles.



Stephen Almonte Vice President Finance Corporate Services



Carrie Bridges Vice President Community Health & Equity



Mark Deitch, MD, MBA Senior Vice President/ Chief Medical Officer The Miriam Hospital



Patricia Wolfe Gunderson Vice President Rehabilitative Services



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G. Dean Roye, MD Senior Vice President/ Chief Medical Officer Rhode Island Hospital



Barbara Wilson, MSN, RN Vice President, Associate Chief Nursing Officer, Perioperative Services Rhode Island Hospital

GIVING TO LIFESPAN



Philanthropy is a sustaining part of many programs and services throughout Lifespan affiliates. We are grateful for the generosity of our donors, which supports our mission of *Delivering health with care*.

Total number of gifts: 23,451

Philanthropy Totals \$29,768,683



Rhode Island Hospital

\$3,929,010
Hasbro Children's Hospital
\$7,202,979

Total Rhode Island Hospital Foundation (RIHF)

\$11,131,989

Lifespan Foundation (LF)

\$10,132,099

The Miriam Hospital Foundation (TMHF)

\$3,070,673

Bradley Hospital Foundation (BHF)

\$2,615,202

Newport Hospital Foundation (NHF)

\$2,260,348



Gateway

(Includes The Autism Project, FRIENDS WAY, and Capital City Community Center)

\$558,372





EVERY CHILD, EVERY DAY CAMPAIGN COMPLETE

In the fifth and final year of the \$35M Every Child, Every Day campaign for Bradley and Hasbro Children's hospitals, the goal was surpassed with a final total of more than \$41M raised to expand programs and modernize facilities.

New major gifts and pledges to fuel this success included:

\$1,100,000	The Estate of Colleen and Arthur Anderson for support of children with cancer
\$ 800,000	van Beuren Charitable Foundation
\$ 750,000	An anonymous donor, for renovations
\$ 466,333	Children's Miracle Network Hospitals
\$ 200,000	Golf Fights Cancer Inc.

MAJOR GIFT HIGHLIGHTS

,	\$10,000,000	The Papitto Opportunity Connection for workforce development (Lifespan Foundation)
,	\$ 1,500,000	Anonymous to establish an endowed professorship in translational medicine to advance research and treatment of auto-immune diseases (TMHF)
,	\$ 1,000,000	Steve and Katherine Watkins on behalf of the Watkins Family for an advanced practice provider fellowship in neurosciences (RIHF)
(943,368	The Champlin Foundation to renovate the pediatric partial hospital program (BHF)
(\$ 400,000	Roger L. Hungerford to support the research of Dr. Nikos Tapinos in the neurosciences field (RIHF)
,	\$ 268,537	Herbert G. Townsend Trust to support the Rhode Island Hospital Fund for Excellence (RIHF)
,	\$ 250,000	Mr. Sean Gao for the Liver Research Center (RIHF)
,	134,000	Anonymous gift (BHF)
(125,000	Mr. and Mrs. B. Waring Partridge IV to general unrestricted (NHF)
,	125,000	Anonymous gift to support the Center for Innovative Cancer Research (TMHF)
,	115,000	David and Betsey Kilmartin Charitable Foundation to establish a nurse resident educational endowment (TMHF)
\$	105,000	Norman and Rosaline Fain Family Foundation supported both post-operative colorectal nurse practitioners and renovations to the Fain building (TMHF)
,	100,000	The Hassenfeld Foundation to support the Center for Innovative Cancer Research (TMHF)
,	50,000	The Petrovas Family Philanthropy Fund and The Loebs Family Foundation to diagnostic imaging (NHF)
,	50,000	Hamilton Family Charitable Trust to emergency preparedness (NHF)
,	50,000	Carol A. Peterson for the Pediatric Partial Program at Bradley Hospital

FUNDRAISING EVENTS

Despite the on-again, off-again year for events, Lifespan donors and sponsors continued to heed the call for support and participated with record generosity. Bravo Bradley, a few Newport Hospital events, and the Hasbro Children's Golf *Invitational were held in person;* Hasbro Children's Heroes Ball, The Miriam Hospital Gala & **Auction, and The Autism Project** Imagine Walk were held virtually; and the FRIENDS WAY Diamonds in the Sky Gala was canceled.



Henry Sachs, MD; Kristen O'Neil; event co-chairs Tricia and the late Tim O'Neil; Larry Sadwin; and Anthony Pereschino at Bravo Bradley on Friday, July 30, 2021. The event raised \$947,100, of which \$318,325 will support the hospital's Healing Arts Program.



Brothers of the Band presented Rock for Autism Summer Music Festival for a second year on July 18, 2021. This third-party event raised more than \$22,000 for The Autism Project.



The FRIENDS WAY board, staff, and volunteers participated in diversity training supported by a two-year grant totaling \$130,000 from the United Way to expand peer support groups to children from the BIPOC (black, indigenous, people of color) urban community.

FUNDRAISING EVENTS



Hasbro Children's Hospital Radiothon on May 13, 2021, raised \$336,401. Volunteers for the morning phone bank (L-R): Brittney Darcy, Kayla Shaw, Lauren Merida-Zavala, and Adriana Bruzzese.



Auctioneer Tom Stebbins and event host Jessica Schiano of 92 PRO-FM brought the Heroes Ball to online viewers on September 23, 2021. The virtual event raised \$874,292, with \$117,385 supporting pediatric neurology.



Phone bank volunteers in the morning hours of March 25, 2021 for Rhode Island Hospital's *Day of Giving* in partnership with NBC 10 WJAR. The daylong telethon celebrated our health care heroes and their commitment to patient-centered care while raising \$415,248 to support the hospital's mission.



Hasbro Children's Golf Invitational chairs Larry Aubin and Jamo Carr with CALI, the comfort therapy dog for The Lawrence A. Aubin, Sr. Child Protection Center. The event on July 26, 2021 raised \$437,907.



Newport Hospital's A Salute to Health "Be a Part of the Picture" campaign for diagnostic imaging included a series of five events throughout the summer and a mail initiative, in total raising \$730,479. Suzie Schochet, with Crista Durand, at the event she hosted at her home, Ridgemere.



On September 11, 2021, event chairs Nancy and Dr. Howard Safran were joined onstage at The WaterFire Arts Center by the cast of presenters and performers at The Miriam Gala & Auction—Roaring in the 20s. In total, the live virtual event and major gift initiative raised more than \$1 million, with a portion supporting the Center for Innovative Cancer Research.



"My philanthropic goals are to support organizations that make a difference in the life of a child. I can think of no other organization that does that better than Bradley Hospital. Over the years, I have supported brick and mortar improvements, programs, and research initiatives. All these funding opportunities have a profound

impact on the lives of children and families—both today and in the future. Bradley is a special place, doing special things, with special outcomes. For me, it is a very special place to support."

- Carol Peterson



"The number of times I've heard how fortunate we are to have Newport Hospital right in our backyard is more than I could count, and no one ever wants there to be a time when it's not here for us. That is why I continue to support this local gem in our community. We've all come to expect the highest quality of care and

an extensive range of services, including important education and outreach programs. And Newport Hospital continues to deliver on all counts."

- Carol Bazarsky

Donors give for many different reasons, among them gratitude, appreciation, mission, and community.

Here is what several said when asked, "Why do you give?"



"Our physicians support **Rhode Island Hospital** and The Miriam Hospital because our shared missions to provide the highest quality patient care. lead transformative research, and educate the next generation of physicians are so closely aligned. The hospitals are a tremendous asset to our state, and giving in support of their critical work is an investment in the future of healthcare in Rhode Island."

> - Angie Caliendo, MD, PhD, on behalf of Brown Physicians, Inc.

"I was just a preschooler when The Miriam Hospital saved my life. What could have been a life-altering burn to my upper body in the 1950s left me with not a single scar because of the forethought of the physicians treating me. Ever since, it has been important to me to show my gratitude. I want to help, but I'm not a doctor. What I can do is donate and support the hospital to ensure it remains at the forefront of new technologies and research."

- James Rosati





"Our relationship with RI Hospital, and particularly Hasbro Children's, began not out of a need for services but through an invitation to the Hasbro Children's Ball. We went for a fun evening and came away forever changed. The stories of the miraculous care and dedication of the staff were moving. How could you not support this incredible institution that is making such a difference in the lives of so many? It has been a top priority for our giving ever since."

- Grace & Bob Vincent

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