



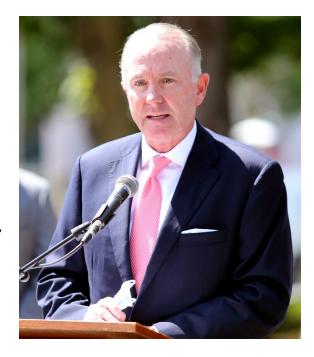


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### A MESSAGE FROM THE PRESIDENT AND CHIEF EXECUTIVE OFFICER AND THE CHAIRMAN OF THE BOARD

For the second consecutive year, the subject of this annual message to you is the coronavirus pandemic. After nearly 18 months of varying degrees of surges, shutdowns, hope, and fear, many experts believe we are now—thanks primarily to the vaccine—coming out of the pandemic. Many other experts caution us against impatience: moving too quickly, and before we have achieved "herd immunity," can be our undoing.

So it is with cautious optimism that we look ahead to a 2021 of increasing normality. The vaccinated among us can at last see friends, hug loved ones, enjoy holidays and religious services, and all the small events we once took for granted. Events that were so routine and familiar that the possibility of losing them never entered our minds, and so natural that we were bereft when the world changed.





In this report we present a time line that starts with awareness of the novel coronavirus and ends with the approval of a vaccine in December, although we know that is not the end. The time line is a helpful tool to look back, review what we've all been through, and remind ourselves to appreciate our co-workers, our families, our professions, and our reason for being here at Lifespan.

During the ongoing pandemic, we have remained steadfast in our commitment to take care of patients from throughout Rhode Island and southeastern Massachusetts. We implemented all safety precautions mandated by the CDC as well as those suggested by our own Lifespan

infectious diseases experts. We established an incident command center and infection control protocols, and we communicated daily through a COVID newsletter and incident command calls regarding supplies, visitation, and information we received from other health organizations. We created and staffed an alternative hospital site to be ready in case of a surge. We reorganized some patient care units to enable continued care of both inpatients and outpatients.

In addition to COVID activity we continued to increase access to care for our patients. We opened a new location for Hasbro Children's specialty practices in Lincoln, expanded our infusion services for children, and opened outpatient psychiatry services in East Greenwich for young adults. Our Lifespan Physician Group, now with more than 1,200 employees, opened its ophthalmology service in the fall, as well as its second urgent care location, in Middletown. Although busier than ever, all Lifespan hospitals earned national distinctions during the year of COVID, and we invite you to peruse these pages for more details.

Our caregivers have repeatedly shown their selflessness and courage over the past year. In the early days of the pandemic there was little knowledge and guidance, and they overcame any fear for their own health and for that of their families; they came to work and cared for patients.

There are no words to describe our pride and our gratitude for the way our Lifespan colleagues, together, faced the unprecedented challenges.



Sincerely,

Timothy J. Babineau, MD

President and Chief Executive Officer

Lifespan

Lawrence A. Aubin, Sr.

Lawen Rolling

Chairman

Lifespan Board of Directors

#### **LIFESPAN HEALTH CARE SYSTEM**

#### FISCAL YEAR 2020

#### **LIFESPAN**

#### **Financial Performance**

Total operating revenue	2,520,067
Total operating expenses	2,464,995
Income from operations	55,072
Net loss	21,266
Net patient service revenue	2,061,682
Total assets	2,891,132
Research funding revenue	98,109

#### Statistical digest

Employees	15,860
Licensed beds	1,165
Patient discharges	55,732
Emergency department visits	222,532
Outpatient visits	862,648
Outpatient surgeries	22,381
Inpatient surgeries	14,958
Home health care visits	2,685

#### Net cost of charity care and other community benefits

Charity care	30,143
Medical education, net	74,771
Research	19,767
Subsidized health services	35,229
Community health improvement	
services and community	
benefit operations	1,795
Unreimbursed Medicaid costs	114,557
Total cost of charity care	
and other community benefits	276,262

#### RHODE ISLAND HOSPITAL/ HASBRO CHILDREN'S HOSPITAL

Employees	7,979
Affiliated physicians	1,829
Licensed beds	719
Total assets	14,543,838
Patient discharges	33,293
Emergency department visits	128,487
Outpatient visits	337,733
Outpatient surgeries	12,513
Inpatient surgeries	9,404
Net patient service revenue	1,296,523
Research funding revenue	63,908

#### Net cost of charity care and other community benefits

Charity care	19,513
Medical education, net	62,668
Research	15,308
Subsidized health services	12,601
Community health improvement	
services and community	
benefit operations	805
Unreimbursed Medicaid costs	65,362
Total cost of charity care	
and other community benefits	176,257

#### THE MIRIAM HOSPITAL

Employees	3.245
	5,245
Affiliated physicians	1,265
Licensed beds	247
Total assets	609,317
Patient discharges	16,996
Emergency department visits	67,374
Outpatient visits	165,151
Outpatient surgeries	6,050
Inpatient surgeries	4,596
Net patient service revenue	423,370
Research funding revenue	27,365

#### Net cost of charity care and other community benefits

Charity care	<u>6,655</u>
Medical education, net	10,706
Research	3,550
Subsidized health services	10,995
Community health improvement	
services and community	
benefit operations	355
Unreimbursed Medicaid costs	21,438
Total cost of charity care	
and other community benefits	53,699

#### **NEWPORT HOSPITAL**

Employees	<u>790</u>
Affiliated physicians	462
Licensed beds	129
Total assets	317,089
Patient discharges	4,512
Births	476
Emergency department visits	26,671
Outpatient visits	46,274
Outpatient surgeries	3,818
Inpatient surgeries	958
Net patient service revenue	106,576

#### Net cost of charity care and other community benefits

Charity care	1,864
Medical education, net	
Research	
Subsidized health services	1,722
Community health improvement	
services and community	
benefit operations	448
Unreimbursed Medicaid costs	5,488
Total cost of charity care	
and other community benefits	9,522

#### EMMA PENDLETON BRADLEY HOSPITAL

Employees	820
Affiliated physicians	133
Licensed beds	70
Total assets	138,025
Patient discharges	931
Outpatient visits	2,791
Home health care visits	2,685
Net patient service revenue	73,403
Research funding revenue	6,836

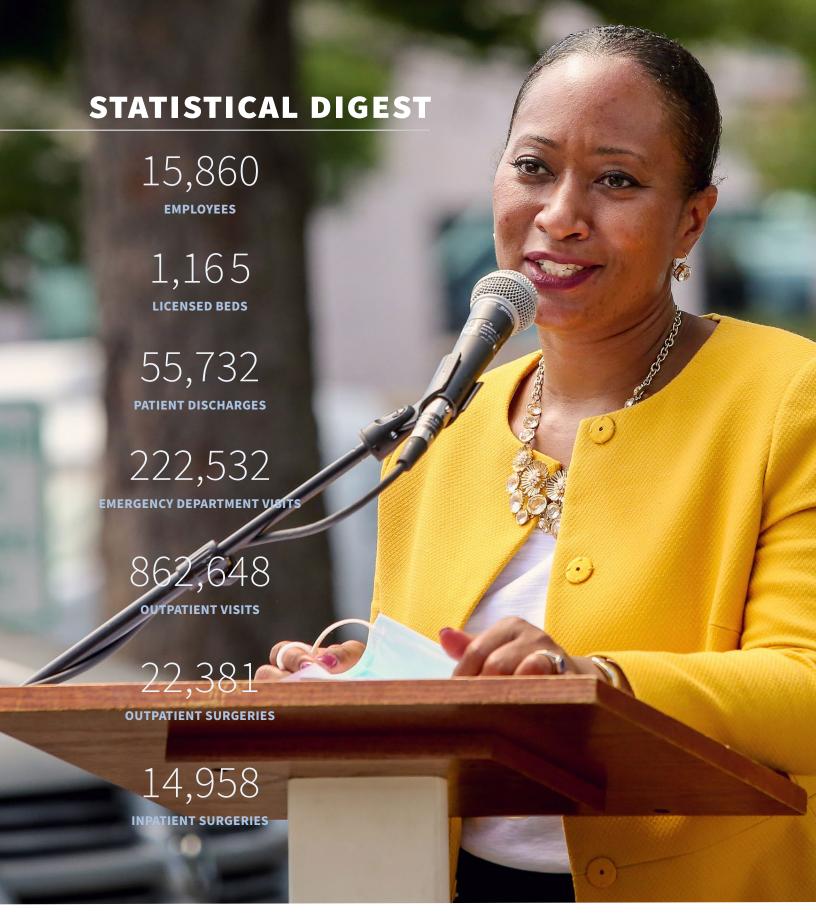
#### Net cost of charity care and other community benefits

95
1,397
909
1,751
187
4,961
9,300

#### **GATEWAY HEALTHCARE**

456
37,287
37,228
59
-
28,860
25,896

(\$'s in thousands)



Carrie Bridges-Feliz, Director of the Lifespan Community Health Institute



**DECEMBER 31, 2019** 

**JANUARY 4, 2020** 

**JANUARY 5, 2020** 

Wuhan Municipal Health Commission, China, reports a cluster of cases of pneumonia in Wuhan, Hubei Province. On social media, the World Health Organization mentions the cases in Wuhan for the first time. WHO published its first *Disease Outbreak News* bulletin on the new virus.





#### **JANUARY 9, 2020**

Lifespan Infection Control sends first communication to administration to review epidemic/pandemic policy and start planning process for potential novel coronavirus.

#### **JANUARY 21, 2020**

Centers for Disease Control confirms first coronavirus case, in a Washington State resident.

#### **JANUARY 25, 2020**

Infection Control starts working with supply chain to ensure stockpile of personal protective equipment and other critical supplies.





**JANUARY 27, 2020** 

**JANUARY 30, 2020** 

**JANUARY 31, 2020** 

First Incident Command Center phone briefing for all Lifespan affiliates. Intranet site created to share updates and important documents.

WHO declares the outbreak of COVID-19 a public health emergency of international concern.

United States declares a public health emergency.





#### **FEBRUARY 14, 2020**

#### **FEBRUARY 20, 2020**

#### **FEBRUARY 27, 2020**

Infection Control standardized maximum precautions across Lifespan.

Lifespan, Brown Medical School send message of support to research colleagues at Wuhan Union Hospital academic medical center. First COVID-19 patient in Rhode Island is admitted to The Miriam Hospital. Marketing and Communications begins issuing daily—sometimes twice-daily—COVID bulletins as a central source for critical information.





**MARCH 2, 2020** 

Rhode Island Department of Health begins COVID-19 testing.

**MARCH 6, 2020** 

Visitation strongly discouraged at all Lifespan hospitals.

**MARCH 9, 2020** 

Incident command center structures activated at all affiliates. Patient/visitor screening begins. Governor Gina Raimondo declares state of emergency. Visitation to adult units at Lifespan hospitals is suspended; pediatric patients may be accompanied by one parent.





**MARCH 16, 2020** 

**MARCH 18, 2020** 

**MARCH 26, 2020** 

Some Lifespan employees begin working remotely; by April, more than 1,700 from across the system are working remotely.

Lifespan begins limiting elective surgical procedures.

John Murphy, MD, interim president of Rhode Island and Hasbro Children's hospitals, agrees to stay on as president, delaying his planned retirement, as well as continuing to lead Lifespan's COVID-19 response as incident commander. PPE distribution/reprocessing hubs established at all affiliates.







**APRIL 2, 2020** 

**APRIL 3, 2020** 

**LATE APRIL 2020** 

Infection Control Champion meetings begin.

Rhode Island Hospital establishes first warm unit on Medical Intensive Care Unit.



Lifespan researchers are at the forefront of investigating the potential of remdesivir, the experimental antiviral drug from Gilead Sciences, Inc., to shorten the course of COVID-19 illness in patients being treated at The Miriam, Newport, and Rhode Island hospitals.



**APRIL 27, 2020** 

APRIL 29, 2020

**MAY 1, 2020** 

After an enormous, system-wide effort led by Cathy Duquette, PhD, RN, executive vice president, quality and safety, and chief nursing executive, and Selim Suner, MD, director of disaster medicine and emergency preparedness, the Lifespan Alternative Hospital Site is ready and on standby. It did not open until December 1, during the second surge.

Largest one-day volume of COVIDpositive inpatients (241), as the first wave crests. Cooling down warm units begins.





MAY 11, 2020

**JUNE 17, 2020** 

**JUNE 29, 2020** 

With COVID-19 cases in decline, restrictions on elective procedures are lifted.

Rhode Island is one of only three sites in the nation to be selected by the CDC for a study involving widespread antibody testing for the COVID virus.

"Open. Safe. Ready." ad campaign launched to overcome patient reluctance to seek care amid the pandemic.



#### The Providence Journal

#### This year, flu vaccine is especially important



**Hopes fading for** coronavirus deal as **Congress returns** 

#### Saving face, and more



Lincoln's MOO produces recyclable paper masks which can be customized with logos

















Landlords say they can't afford ban on evictions







**JULY 15, 2020** 

**JULY 30, 2020** 

**OCTOBER, 2020** 

Lowest volume of COVID-positive inpatients (eight) since the first wave ended.

Kenneth Woods, DO, executive vice president and chief clinical officer, takes over responsibilities as incident commander from John B. Murphy, MD, president of Rhode Island and Hasbro Children's hospitals.

COVID-19 patient census begins to tick up. Average number of inpatients doubles from September, to about 51.





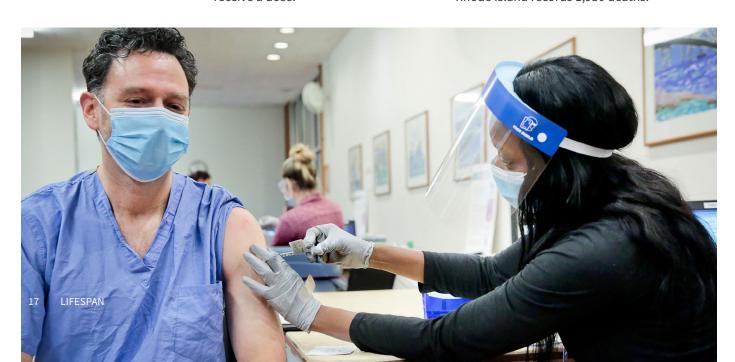
**DECEMBER 3, 2020** 

**DECEMBER 14, 2020** 

**DECEMBER 31, 2020** 

Second wave peaks, with 189 patients in Lifespan hospitals.

Lifespan begins rapidly administering Pfizer's COVID-19 vaccine to its frontline workers. Christian Arbelaez, MD, is the first Lifespan employee to receive a dose. As the year ends, the United States exceeds 20 million infections from SARS-CoV-2, and more than 346,000 deaths. Worldwide, cases rise to 83,832,334, with 1,824,590 deaths. By year-end, Rhode Island records 1,930 deaths.



# CLINICAL SERVICES



Lifespan Cancer Institute, East Greenwich location

- In September, Lifespan announced creation of a new, system-level inpatient rehabilitation center of excellence at the <u>Vanderbilt</u>
   <u>Rehabilitation Center at Newport</u>
   <u>Hospital</u>. The expanded Vanderbilt Rehabilitation Center will have 28 inpatient beds and is expected to be completed by summer 2021.
- The <u>Center for Bariatric Surgery at</u>
  <u>The Miriam Hospital</u> began offering an option for patients who have a body mass index of greater than 50 or who have a BMI greater than 35 along with significant obesity-related comorbidities. Biliopancreatic diversion with duodenal switch (BPD/DS) surgery helps patients lose as much as 70 to 98 percent of their excess weight. Nearly 100 percent of duodenal switch patients see their type 2 diabetes resolve.
- A four-bed clinical decision unit opened in the <u>Newport Hospital</u> <u>Emergency Department</u> for patients under observation. CDUs are intended for patients with specific clinical conditions whose length of stay is expected to be less than 24 hours and not likely to require inpatient admission.

- Hasbro Children's Hospital
  Specialty Practices opened a
  new location at 701 George
  Washington Highway in Lincoln
  with experts in pediatric
  pulmonology, cardiology,
  nephrology, gastroenterology,
  and endocrinology.
- The Norman Prince Spine Institute
  at Lifespan was launched October 1,
  2020. This new institute, which
  coordinates neurosurgical spinerelated activities across the entire
  Lifespan system, replaced the
  existing Comprehensive Spine
  Centers at Rhode Island and
  Newport hospitals.
- Newport Hospital relocated its Intensive Care Unit to Turner 2 in January 2020.
- Lifespan Cancer Institute began offering radiation treatment at its East Greenwich location, adding to the range of sophisticated oncology options available on-site and marking the second radiotherapy setting, along with Rhode Island Hospital, in the Lifespan system.

- The Center for Primary Care office on Chapman Street in Providence began offering ultrasound services. Accredited by the American College of Radiology, the office's sonographers use state-of-the-art ultrasound machines to evaluate patients for abdominal, gynecological, reproductive, endocrine, peripheral vascular, and carotid artery disease.
- The PACE (Psychiatry Access, Continuity, and Evaluation) Clinic opened at Hasbro Children's Hospital. The clinic provides short- term outpatient care until a child or teen with urgent psychiatric needs can be enrolled in an ongoing treatment program.



New infusion unit, Hasbro Children's Hospital



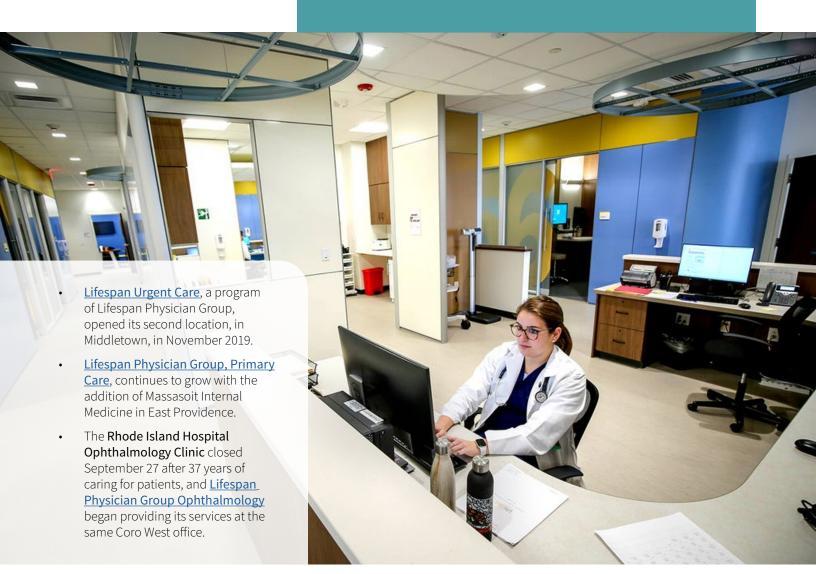
Scott Lancellotta, Pharmacist

- The expanded infusion unit opened its doors to patients at the Hasbro Children's Hospital hematology/ oncology center, the Tomorrow Fund Clinic. A beneficiary of the hospital's Every Child, Every Day campaign, the project—made possible by a lead gift of \$500,000 from The Tomorrow Fund—added six infusion bays, bringing the total to 10.
- The Young Adult Outpatient
   Psychiatry program began seeing patients in East Greenwich, in addition to Providence.
- In Lifespan Pharmacy
   developments: A new location
   opened n the Lifespan Ambulatory
   Care Center at 180 Corliss Street,
   and Lifespan Specialty Pharmacy
   moved to 117 Chapman Street,
   both in Providence. As a service
   to patients, Lifespan Pharmacy
   began offering strip packaging with
   medications grouped by dose and
   time of day.

#### LIFESPAN PHYSICIAN GROUP

Continuing to extend its reach to better serve patients in Rhode Island and southeastern Massachusetts, <u>Lifespan Physician Group</u> now has **1,228** employees.

Of these, **822** are providers: **567** MDs/DOs; **115** PhDs; and **140** advanced practice providers.



Mary Cate Maher, PA, Lifespan Urgent Care, Middletown

# PATIENT SAFETY AND QUALITY OF CARE

Our aim is to work efficiently and uphold the highest safety standards while providing outstanding care to Lifespan patients.



#### The Patient Safety and Quality of Care division has:

- Improved rankings in the Vizient Quality and Accountability Study.
- Transitioned dashboards, scorecards, and quality reporting to Microsoft Power BI data visualization tools.
- Supported and standardized interdisciplinary rounds on inpatient units at Rhode Island Hospital, improving team communication for better patient progression management.
- Increased percentage of discharges before noon across all hospitals.
- Hardwired general inpatient hospice processes and improved mortality and length of stay observed-toexpected ratios.
- Continued work on improving and enhancing the patient experience at all affiliates.

#### Quality and patient safety staff and leadership provided support to Lifespan's COVID-19 response, including:

- Hospital incident command roles, visitor screening, PPE distribution, and respirator fit-testing
- Supporting alternative hospital site operations
- Contact tracing, exposure investigation
- Internal and external COVID-19 reporting, data analysis

# COVID-19 Spotlights Individuals from across the Lifespan system—everyone from environmental services, transport employees, office workers, and food service, to physicians, nurses, and researchers—put their skills, energy, heart, and soul into responding to the COVID-19 pandemic. Though it is impossible to detail every contribution, throughout this report we highlight just some of the ways members of the Lifespan community responded to the call.



#### **PHYSICIANS AND NURSES**

- Physicians, nurses, and team members from all departments and services at each affiliate and across the system readily assumed nontraditional roles in support of Incident Command to ensure aligned COVID preparedness and response efforts.
- Teams across the system came together quickly to adapt specific care spaces into warm zones, where entire units were converted to negative pressure and staff were required to wear full personal protective equipment at all times while on the unit.
- Physicians and nurses from across the system stepped up to staff the Lifespan Alternative Hospital Site at the Rhode Island Convention Center.
- Telehealth was implemented and effectively utilized for patient care.
- At Bradley Hospital, a staffing pool was created to provide units and group homes with essential staff.

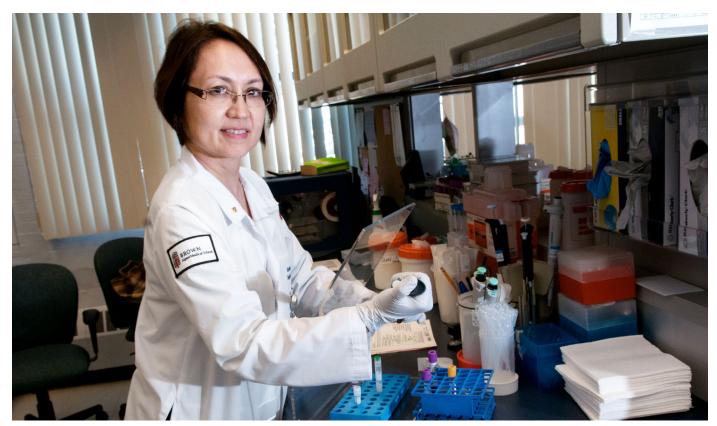
- Staff from all units—inpatient, partial, and residential—were floated to new places with new patients/populations. These staff exemplified their dedication to our CARE values and often were seen going above and beyond to provide competent, compassionate care regardless of setting. This was especially evident on the Wave unit, opened during the COVID crisis to help meet the needs of pediatric mental health patients across the system.
- To support Lifespan employees under stress from the pandemic, therapists in the adult psychiatry department volunteered to provide free behavioral health consultations.
- Emergency department staff implemented specific strategies to care for caregivers, hosting virtual exercise classes, cooking classes, support groups, and other strategies to focus on self-care.

# GROUNDBREAKING RESEARCH

Awards from the National Institutes of Health (NIH) and other sources, totaling more than \$100 million, support our pioneering academic and clinical research. More than 450 clinical trials are currently underway. Here are some highlights of research endeavors at Lifespan.

#### Research Innovation and Commercialization:

- To better understand COVID-19, a team of French researchers at the University of Paris School of Pharmacy successfully used a pseudovirus developed by Rhode Island Hospital researcher Olin Liang, PhD, in their experiments. This marked the first such use of the pseudovirus (a chimeric virus created to act as a surrogate for SARS-CoV-2 in experiments) in the
- European Union. The tool has already been studied by a dozen academic research centers in the United States.
- The National Institute of Allergy and Infectious Diseases awarded **Karen Tashima, MD**, a grant of approximately \$1.7 million to study the efficacy of a Novavax vaccine candidate to prevent COVID-19. Lifespan is one of about 115 sites in the United States and Mexico participating in the trial.
- Jennifer Freeman, PhD, director
   of research and training at the
   Pediatric Anxiety Research Center
   at Bradley Hospital, was awarded
   \$1.15 million for a study comparing
   provider-centered and patient centered cognitive-behavioral
   therapy in pediatric anxiety.



Karen Tashima, MD



Gregory Jay, MD, PhD

- Researchers Sean Deoni, PhD, and Viren D'Sa, MD, developed a firstof-its-kind portable residential MRI scanner. The researchers used engineering mastery to fit a portable magnetic resonance imaging scanner into a transit vehicle to create what they are calling a "Scan-a-Van," which will allow at-home scanning.
- Rhode Island Hospital, with Lifespan's Office of Research, is standing up the George Innovation Fund, which will encourage novel and innovative research in diagnostics and treatment of cancer by supporting early and conceptual stages of translational research projects. This initiative is made possible by the generosity of the George family through the George Fund.

#### **Research Funding Highlights:**

- Researchers at Rhode Island
   Hospital, led by Sean Deoni, PhD,
   and Viren D'Sa, MD, were awarded
   more than \$4 million from the NIH
   to study diagnostic imaging. The
   study focuses on brain development
   and will look to better understand
   the biology of influences and
   outcomes.
- Rhode Island Hospital investigator, Katherine Sharkey, MD, PhD, was awarded \$1.1 million to study chronotherapy in perinatal depression.
- Francesca Beaudoin, MD, and Janette Baird, PhD, were awarded a \$770,000 Centers for Disease Control grant to work on statewide implementation of an addiction recovery initiative following opioid overdose.
- The <u>Center for AIDS Research</u> (<u>CFAR</u>) was awarded another \$1.28 million to continue important AIDS research. <u>Susan Cu-Uvin, MD</u> is leading this NIAID-funded work.

 Novartis named a Lifespandeveloped therapeutic as one of five potential "jackpots." The therapeutic is a recombinant human lubricin protein, based on intellectual property and patents developed at Lifespan by Gregory Jay, MD, PhD.



Susan Cu-Uvin, MD

#### **Other accomplishments:**

- Lifespan and Brown University partnered to establish a COVID-19 biobank at Rhode Island Hospital.
- Rhode Island Hospital was a major participant in an international study that found new hope for preserving brain cells after stroke. The study found that treating acute ischemic stroke patients with an experimental neuroprotective drug, combined with a surgical procedure to remove the clot, improves outcomes. Rhode Island Hospital enrolled the third highest number of patients in the clinical trial conducted at 48 leading stroke centers. Ryan A. McTaggart, MD, director of neurointerventional radiology, and colleagues Mahesh V. Jayaraman, MD, and Richard Haas, MD, spearheaded the trial at Rhode Island Hospital.
- Researchers from the Alzheimer's
   Disease and Memory Disorders
   Center at Rhode Island Hospital
   presented five abstracts to their
   colleagues around the world at
   the annual Alzheimer's Association
   International Conference, held
   virtually in late July. Presenting were
   Brian Ott, MD; Laura Korthauer,
   PhD; Lori Daiello, PharmD, ScM;
   Geoffrey Tremont, PhD; and
   Jonathan Drake, MD.



Jonathan Drake, MD



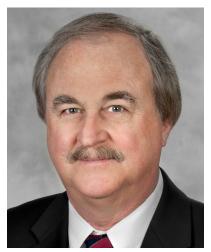
Richard Haas, MD



Mahesh V. Jayaraman, MD



Lori Daiello, PharmD, ScM



Brian Ott, MD



Ryan A. McTaggart, MD



#### **INFECTION CONTROL**

- Instituted universal masking before most hospitals in the United States.
- Began using vaporized hydrogen peroxide to reprocess N95 respirators as a strategy to deal with supply shortage before most U.S. hospitals.
- Contact-traced hundreds of COVID-positive patients and staff to maintain safe environment at all affiliates.
- Created the Coronavirus COVID-19 Information and Resources intranet site with Lifespan Marketing and Communications to disseminate infection control guidelines.
- Developed systemwide COVID champion program to offer real-time information and allow for Q&A sessions.
- Leonard Mermel, DO, ScM, medical director
   of Lifespan's department of epidemiology and
   infection control, gained approval from a federal
   Centers for Disease Control and Prevention
   team that was in Rhode Island to utilize novel
   strategies to maximize hospital workforce
   during height of the pandemic. Dr. Mermel's
   numerous publications this past year about
   COVID were on the cutting edge of infection
   prevention and control.
- Collaborated with Supply Chain for PPE conservation, fit testing, and creation of PPE distribution and reprocessing hubs.

# RECEETED VOIC COSESS

#### **MATERIALS MANAGEMENT**

- As a nationwide shortage of personal protective equipment rapidly became a crisis, securing new sources was critical, especially as PPE was needed for those who would not typically wear it. When counterfeit products started to circulate, enormous effort went into confirming that all PPE supplies for Lifespan were genuine.
- Different types of PPE were sourced as the Infection Control team updated guidelines.
- An illustration of scale: In 2019, 41,000 N95
  masks were used across Lifespan, compared to
  204,000 in 2020. In 2019, 46 million nitrile exam
  gloves were used, compared to 58 million in 2020.



Leonard Mermel, DO, ScM

#### LIFESPAN LANDMARKS

- electrophysiologist with the Lifespan Cardiovascular Institute, implanted the first leadless pacemaker in Rhode Island. Unlike conventional pacemakers, the Micra pacemaker is placed directly inside the heart, eliminating the need for leads or wires. It treats patients with AV block, a condition in which the electrical signals between chambers of the heart (the atria and the ventricle) are impaired.
- Surgeons at The Miriam Hospital's

  Minimally Invasive Urology
  Institute Dragan Golijanin, MD,
  Sammy Elsamra, MD, with
  assistance from vascular surgeon
  Robert Patterson, MD, completed
  the first robot-assisted inferior vena
  cava thrombectomy with robotassisted radical nephrectomy
  and intraoperative ultrasound in
  southeastern New England. The
  team used Lifespan's newly acquired
  da Vinci Xi robot during the surgery.



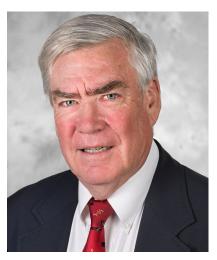
Dragan Golijanin, MD



Nikhil Panda, MD



Sammy Elsamra, MD



Robert Patterson, MD

- A Lifespan Advisory Committee on Anti-Racism and Health Equity was formed. The committee is charged with leading the effort to build a healthier and more equitable community for our patients and for the Lifespan community.
- The Anne C. Pappas Center for Breast Imaging celebrated 25 years of providing the best in breast health care, with the latest technology and the greatest compassion. The center is named for the late sister of Sandy Stamoulis, MBA, RN, former chief of nursing at Rhode Island Hospital, whose family made the foundational gift.

Anne C. Pappas Center for Breast Imaging





#### **LIFESPAN PHARMACY**

- Pharmacy leadership headed the task force effort
  to plan and implement the COVID-19 vaccination
  program for Lifespan employees and providers.
  More than 65 percent of our employees were
  vaccinated within several weeks, ahead of
  schedule. Pharmacists, pharmacy technicians,
  and pharmacy students continue to support these
  clinics by serving in roles such as immunizers,
  logistics coordinators, and dose preparers.
- Early in the pandemic, Lifespan researchers
  became very active in clinical trials to develop
  treatments for COVID-19, including remdesivir.
  Each trial of investigational medications requires
  significant pharmacy support, including
  randomization, compounding, orderset
  development, dose verification, dispensing,
  recordkeeping, and supply tracking. Lifespan
  Pharmacy also served as the central distribution
  center to support the state's effort to distribute
  remdesivir to other hospitals.
- Lifespan Pharmacy was quick to respond to a shortage of hand sanitizer early in the pandemic by compounding on average 75 gallons a week for several months, totaling almost 2,000 gallons, to distribute inpatient care units, to supply wallmounted dispensers, and to give small bottles to employees.
- Pharmacy supported clinical care of COVID-19
   positive patients in many ways. Pharmacists
   were deployed to critical care units and other
   higher-acuity units to ensure an onsite resource
   was available to the providers and nurses.
   Medication management services at the Lifespan
   Alternative Hospital Site were established to
   ensure the same level of care and safeguards
   at affiliate hospitals.
- Under Lifespan Pharmacy's leadership and coordination, a special infusion center for COVID-19 patients to receive monoclonal antibody treatment was established—the first in the state.

# AFFILIATE DISTINCTIONS



Navneet Singh, MD, Pulmonary/Critical Care Fellow, Rhode Island Hospital

- In February 2020, Healthgrades included Rhode Island and The Miriam hospitals on its list of the 250 best hospitals in the United States. Healthgrades evaluates hospital performance on 32 procedures and conditions. To be eligible for the list, a hospital must have successful evaluations in at least 21, as well as other factors.
- Newport Hospital again earned five stars for overall quality in the Centers for Medicare and Medicaid Services' "Hospital Compare" ratings. Quality ratings summarize a range of measures reflecting common conditions that hospitals treat. Newport Hospital was among 407 hospitals across the country to be awarded the top rating.
- In March 2020, it was announced that <u>The Miriam Hospital</u> once again attained <u>Magnet</u> recognition for nursing excellence, joining just three other U.S. hospitals in receiving the four-year designation six consecutive times. The honor, bestowed upon the hospital by the American Nurses Credentialing Center's Magnet Recognition Program, is considered the gold standard for nursing excellence
  - MAGNET RECOGNIZED

    AMERICAN NURSES CREDENTIALING CENTER

- and provides consumers with the ultimate benchmark for measuring quality of care.
- Hasbro Children's Hospital again earned Patient-Centered Medical Home recognition from The National Committee for Quality Assurance. The top designation recognizes evidence-based, patient-centered processes, highly coordinated care, and long-term patient-clinician relationships at the Hasbro Children's Pediatric Primary Care and the Medicine-Pediatric Primary Care Centers, both of which first earned the recognition in 2018, and the Adolescent Primary Care Centers.
- The team at Rhode Island Hospital's medical intensive care unit was recognized in April with a silver Beacon Award of Excellence by the

- American Association of Critical-Care Nurses (AACN). The award is a significant validation of exceptional patient care matched with practices aligned with AACN's work environment standards.
- The three eligible Lifespan hospitals—
  Rhode Island Hospital, The Miriam
  Hospital and Newport Hospital—
  received the American Heart
  Association/American Stroke
  Association's Get With The
  Guidelines-Stroke Gold Plus Quality
  Achievement Award. In addition,
  Rhode Island Hospital was
  recognized with the Target: Stroke
  Honor Roll Elite Advanced Therapy
  designation, and Newport Hospital
  was recognized with the Target:
  Type 2 Diabetes Honor Roll award.



Magnet designation celebration at The Miriam Hospital





- The Miriam Hospital once again was named the top hospital in Rhode Island and in the Providence metro area by U.S. News & World Report and, for the second year in a row, its adult urology program was ranked among the top 50 in the nation. The Miriam Hospital received a national "high performing" designation for eight programs and specialties.
- The substance use disorders treatment team at Rhode Island Hospital received an honorable mention at the 2019 Schwartz Center National Compassionate Caregiver of the Year Award program November 21, 2019.
- Blue Cross Blue Shield of Rhode Island named the <u>Lifespan Cancer Institute</u> a Blue Distinction Center for Cancer Care. The designation is given because of the Lifespan Cancer Institute's "focus on delivering quality and value through patient-centered, coordinated care," according to BCBS.
- The Miriam Hospital was one of just 120 hospitals across the country to be recognized as a Top Hospital by The Leapfrog Group, a national watchdog organization focused on health care safety and quality. Almost 2,100 hospitals were considered for Top Hospital awards
- in four categories, with The Miriam being included among the "Top Teaching Hospitals" – a select group of just 55 hospitals nationwide.
- The Autism Project, an affiliate of Gateway Healthcare, was named a Citizens Bank and NBC 10 Champion in Action. The organization was honored in the category of inclusion and equality. The award, announced jointly by the sponsors, included a \$35,000 grant from Citizens as well as promotional and volunteer support for the organization's outstanding work.



Sickle Cell Warriors, Lifespan Cancer Institute

# INDIVIDUAL AWARDS AND DISTINCTIONS



Nikos Tapinos, MD, PhD



Athena Poppas, MD, FACC

- Nikos Tapinos, MD, PhD, was honored at Lifespan's Annual Meeting with the 2020 Bruce M. Selya Award for Excellence in Research, an honor created to recognize rising stars in their fields of medical research. Dr. Tapinos is director of molecular neurooncology research at Rhode Island Hospital's Laboratory of Cancer Epigenetics and Plasticity. He is at the forefront of research in the field of glial cell biology. Among Dr. Tapinos' achievements are patents on techniques to attract migrating tumor cells to regions in the brain where they can be targeted for oncological interventions, and development of novel antibodies for cancer therapy.
- Athena Poppas, MD, FACC, became president of the American College of Cardiology in March 2020. She is chief of cardiology and director of the Lifespan Cardiovascular Institute.
- John B. Murphy, MD, president of Rhode Island and Hasbro Children's hospitals, received the prestigious Dennis W. Jahnigen Award, the highest honor conferred by the American Geriatrics Society, for his pioneering work to build a better health care workforce for all as we age. Dr. Murphy served as the president of the American Geriatrics Society in 2008 and 2009 and as its board chair in 2010.



Cathy E. Duquette, PhD, RN

Cathy E. Duquette, PhD, RN,
 Lifespan's executive vice president
 for quality and safety and chief
 nursing executive, was included
 on Becker's Hospital Review's 2020
 list of "50 patient safety experts
 to know."



John B. Murphy, MD



Jessica Turner, CPhT

 Two CARE People of the Year were named in December 2019: Jessica Turner, CPhT, pharmacy technician group leader, Lifespan Pharmacy, The Miriam Hospital; and Maria Escobar, residential program manager, Windsor Group Home, Gateway Healthcare. The Society of Nuclear Medicine and Molecular Imaging named Elizabeth Dibble, MD, to its 2020 list of 30 early-career professionals selected as "Ones to Watch." The radiologist is fellowship-trained in breast imaging and in nuclear medicine and molecular imaging. The honor recognizes thought leaders with the potential to shape the future of precision medicine across all spectrums of the field.



Maria Escobar



Elizabeth Dibble, MD

 The five Hasbro Children's Hospital Brite Lites honored February 14, 2020, were Cynthia Donnelly, RN, of the pediatric intensive care unit; Sarah Ferszt, LICSW; Deborah Nordahl, BSN, RN, CPHON, from Hasbro 5; Ari Vera of Valet Parking New England; and pediatric cardiologist James Ziegler, MD. Nemo, a member of the K-9 Comfort Program, was named an honorary Brite Lite.



Brite Lites recipients

# INDIVIDUAL AWARDS AND DISTINCTIONS

Seven "Doctors of Distinction" were honored at an International Women's Day reception hosted by Senator Donna M. Nesselbush and Representative Susan R. Donovan at the Rhode Island State House on March 5, 2020. Five were from Lifespan: Angela Anderson, MD, a specialist in pediatric palliative care; Lindsay Orchowski, PhD a psychologist with Lifespan Physician Group; Megan L. Ranney, MD, MPH, an adult emergency medicine physician and researcher; Iris L. Tong, MD, FACP an internist at Women's Medicine Collaborative; and Jody A. Underwood, MD, FACLP, DFAPA, psychiatrist-in-chief at Rhode Island and The Miriam hospitals and Lifespan Physician Group.



Angela Anderson, MD



Lindsay Orchowski, PhD



Megan L. Ranney, MD, MPH



Iris L. Tong, MD, FACP



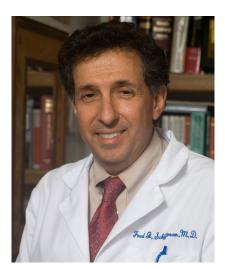
Jody A. Underwood, MD, FACLP, DFAPA



Leonard Mermel, DO, ScM



Lynn D'Angelo, DNP, RN



Fred Schiffman, MD

- Nearly 200 of Lifespan's outstanding providers made Rhode Island Monthly's Top Doctors 2020 list. The honor showcases physicians in numerous specialties, from addiction medicine to vascular surgery. Featured in the special edition were Q&A interviews with Leonard Mermel, DO, ScM, medical director of Lifespan's department of epidemiology and infection control, and Adetokunbo Oyelese, MD, PhD, director of the spinal surgery division and surgical director of the Comprehensive Spine Center.
- Rhode Island Monthly's October nursing awards issue clearly reflected the culture of excellence at Lifespan. Seven Lifespan nurses—accounting for nearly half the Excellence in Nursing honors—were featured: Joan Salhany, MBA-HCM, RN; Lynn D'Angelo, DNP, RN; Ashley McAuslin, BSN; Jerilyn Devin, RNP; Michelle Hanlon, CRNA; Judith Lynch, CCRN, MS; and Maria Medeiros, RN.
  - The Miriam Awards were bestowed during a ceremony held via teleconference October 29. Sevdenur Cizginer, MD, received the 2020 Charles C. J. Carpenter, MD, Outstanding Physician of the Year Award. The 2020 Charles "Bud" Kahn, MD Lifetime Leadership Award went to Fred Schiffman, MD, and Jill O'Brien, MD, accepted the 2020 Riesman Family Excellence in Teaching Award.



Adetokunbo Oyelese, MD, PhD



Joan Salhany, MBA-HCM, RN



Jill O'Brien, MD



#### LIFESPAN REHABILITATION

- Rhode Island Hospital's 13-bed inpatient rehabilitation facility closed temporarily in April 2020 to meet the need for medical-surgical beds for COVID-19 patients. Rehabilitation patients were moved to Newport Hospital's Vanderbilt Rehabilitation Center inpatient unit. Capacity at VRC was increased from 13 to 26 beds through relocation of the Wound Care Center and creation of eight double rooms.
- Newport Hospital's Vanderbilt Rehabilitation Center inpatient unit significantly increased average daily census from 9.5 in FY19 to 17.1 in FY20, and total admissions from 259 patients in FY19 to 463 in FY20, including 21 COVID-19 patients.
- Rhode Island Hospital's rehabilitation services staff members, including occupational therapists, physical therapists, speech-language pathologists, audiologists, and outpatient service representatives were trained and redeployed as respiratory therapy technicians to cover evening and weekend hospital shifts.
- Rehabilitation services occupational therapists and physical therapists at The Miriam Hospital assisted ICU staff in proning COVID-19 patients.

## EMPLOYEE AND OCCUPATIONAL HEALTH SERVICES

- Quickly scaled EOHS staffing to provide seven-daya-week coverage to give employees a central point of contact for testing, counseling, quarantine guidance, and return-to-work protocols.
- Maintained and monitored employee COVID-19
   activity to quickly identify positive employees and
   cluster activity—ordered more than than 11,000
   tests as of February 14, 2021.
- Provided occupational health expertise for all workrelated COVID-19 issues following Rhode Island Department of Health, CDC, and OSHA guidance to promote the health and safety of our employees.
- Key participant on system-wide COVID team.
- Partnered with pharmacy leadership and other invaluable teams to develop a detailed plan and implementation of COVID-19 vaccine program for employees and community providers and staff —providing vaccines to nearly 11,000 employees and an additional 4,300 non-employed providers and their staff members.



Dedication of the Balise Healing Garden at Hasbro Children's Hospital.
Pictured are Timothy J. Babineau, MD, President and Chief Executive Officer, Lifespan;
Bob Vincent, RIH Foundation Board Member; Grace Vincent, Jeb Balise, CEO, Balise
Motor Sales; Ben Sullivan, COO, Balise Motor Sales, and Justin Balise

# INFRASTRUCTURE AND PARTNERSHIPS

- Lawrence A. Aubin Sr., chair of the Lifespan board of directors, and Charles R. Reppucci, board chair for Care New England, announced that both boards voted September 8, 2020, to move forward with a letter of intent to merge the health systems. The combined system would create a Rhode Island-based, nonprofit academic medical center in collaboration with Brown University.
- In February 2020, <u>Coastal Medical</u> and <u>Lifespan</u> signed a letter of intent to pursue an affiliation in which the large Rhode Island independent primary care provider would join the health care system.
- Brown University and Lifespan launched the Brown-Lifespan Center for Digital Health. The Center for Digital Health's mission is to use the best of technology to maximize health and eliminate health disparities for both individual patients and larger populations, extending from the local to global communities. Its director is Megan L. Ranney, MD, MPH.

- Hasbro Children's Hospital,
   Bradley Hospital, and Boston
   Children's Hospital collaborated to present a day-long pediatric health care summit on October 22. Due to COVID-19 concerns, the conference was conducted via video conference. Topics included antibiotic use and misuse, genetic testing, social media and teens, and precision medicine.
- The <u>Lifespan Health Alliance</u>—a partnership between Lifespan and the primary care practices that make up Community Physician Partners was awarded a high quality rating by the Centers for Medicaid & Medicare for improving care for 17,000 Medicare beneficiaries in Rhode Island.
- Hasbro Children's Hospital announced the completion of the Balise Healing Garden and reimagined playground. The space was made possible by donor support and generous gifts to the Every Child, Every Day campaign, and partners Starlight Children's Foundation, CVS Pharmacy, Colgate-Palmolive Company, and TerraCycle.



A partnership of Lifespan and The Warren Alpert Medical School of Brown University Despite some delays due to COVID-19 restrictions, substantial progress has been achieved in the transformative renovation underway at Hasbro Children's Hospital. Among the work accomplished so far is Phases 1 and 2 of the Tomorrow Fund Clinic; the PACE Clinic; the pediatric intensive care unit and the post-anesthesia care unit; Phases 1 and 2 of the fourth floor; and several elevator lobbies. The work funded by the Every Child, Every Day campaign is on track to be completed in March 2022.





Balise Healing Garden, Hasbro Children's Hospital

# LIFESPAN<br/>IN THE<br/>COMMUNITY



Participating in the first stop on the Red Table Tour were, left to right, Tara Comer of the AHA; from Lifespan, Margaret Miller, MD, and Lisa Abbott; and Shelly Peckham, a cardiac disease survivor.

- Lifespan joined in the **Rhode Island** Department of Labor and Training's \$45 million workforce development initiative, Back to Work RI. Through career coaching and retraining, the public/private partnership aims to create access to job opportunities for Rhode Islanders displaced by COVID-19 and to help break down existing barriers to hiring. Participation in this program has allowed Lifespan to fill positions with high vacancy rates including nursing assistants, pharmacy technicians, behavioral health specialists, and residential care counselors. Partners include the Community College of Rhode Island and American Safety Programs and Training.
- In November 2019, at its 19th annual Business Excellence Awards program, <u>Providence Business</u>
   <u>News</u> recognized Lifespan for its community involvement in such efforts as the Season of Giving food drive, Team Lifespan's participation in fundraising walks and runs, and Lifespan Community Health Institute's many initiatives.

- Lifespan Community Health
  Institute partnered with the state
  and an array of nonprofits and
  local agencies to provide mobile
  COVID-19 testing to underserved
  citizens. Nearly 3,000 people were
  screened at 52 community testing
  events between June 24 and
  November 18.
- Lifespan's activities in partnership with the American Heart Association were adapted for COVID restrictions. The first discussion on the Red Table Tour brought together Tara Comer of the AHA; Margaret Miller, MD, chief of women's medicine, LPG; and Shelly Peckham, heart disease survivor, to focus on women's heart and brain health. Lisa Abbott, Lifespan's senior vice president, human resources and community affairs, chairs the Go Red for Women campaign.
- The Newport Hospital Foundation presented a \$35,000 check to Newport Community School to benefit the organization's NCS Connects program. The program is based on the premise that family involvement, wellness, and health are central to student success, and that collaboration between families and schools is essential to education.

- In November 2019, <u>Hasbro</u>
  <u>Children's Hospital Primary Care</u>
  <u>Services</u> held its fifth annual
  Children's Coat Drive, part of
  Lifespan's annual Season of Giving.
- The <u>Tour de Rhody</u>, a fundraising bike ride held in September to benefit cancer research, was creatively adapted to the restrictions necessitated by the coronavirus pandemic. The event, organized by oncologist **Thomas Ollila, MD**, and sponsored by the Lifespan Foundation, raised \$52,619, almost tripling the 2019 total.
- Acts of kindness and generosity during the 2020 Season of Giving brought joy to many families in need. From winter coats to toys, and household essentials, to grocery gift cards, the Lifespan community stepped in to make this year's Season of Giving a true success despite the challenges the pandemic posed.



Baler for the new blue wrap recycling program at Rhode Island Hospital



Team Lifespan Food Drive, Newport Hospital

- Lifespan expanded its commitment to recycling. Rhode Island Hospital invested in new machinery to allow recycling of polypropylene "blue wrap," which accounts for nearly 20 percent of operating room waste. Since the product is not biodegradable, millions of pounds of blue wrap end up in landfills across the country each year. Due to their much lower volume of discarded blue wrap, The Miriam and Newport hospitals have been recycling the material for years.
- Lifespan held its second annual
   Food Drive Competition from
   September 21 to October 16 to
   benefit the Rhode Island Community
   Food Bank and other local partner
   agencies. Food pantries faced
   significantly higher demand due to
   the pandemic's economic impact on
   Rhode Islanders.

On June 8, more than 150 members of the Lifespan community gathered outdoors at Rhode Island Hospital at a vigil for justice, peace, and reconciliation, with about 140 more participating virtually. The event was intended to build community, to collectively express grief over the killing of George Floyd and other black Americans; to reject the devaluing of black lives; and to affirm Lifespan's commitment to justice and racial equity.

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#### LIFESPAN LABORATORIES

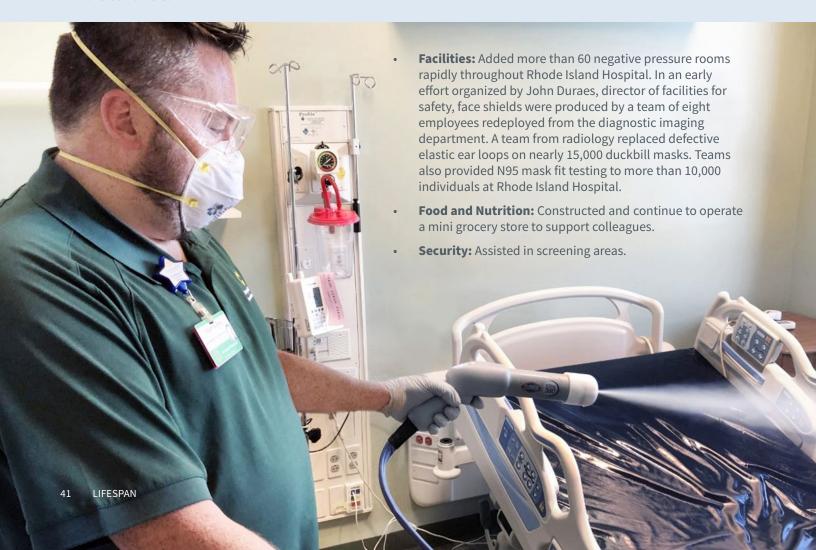
- Lifespan Laboratories implemented COVID testing for hospital patients within two weeks of the first patient presenting at The Miriam Hospital, February 27, 2020, and expanded testing capabilities over the following weeks.
- Provided home draw services to patients who had a critical need for lab tests when physician offices were closed during the first surge in the spring.
- Supported the convalescent plasma program.
- Initiated antibody testing to aid in the diagnosis of COVID-19 as well as providing confirmation of prior infection.



#### **FACILITIES MANAGEMENT AND SAFETY**

- **Laundry:** Handled significant increase in laundering isolation gowns, which has been critical throughout this pandemic.
- **Transport:** In addition to transporting patients, assisted Environmental Services with added cleaning in public areas, and delivered thousands of donated meals to colleagues.
- Environmental Services: Environmental Services team members truly became frontline workers, applying significantly increased cleaning protocols to keep spaces disinfected and safe for patients and coworkers.





# In late February 2020, supporting Lifespan's response to COVID-19 became the top priority for Lifespan Information Services.

# INFORMATION SERVICES

This enormous undertaking engaged the entire IS workforce and impacted non-COVID-related projects and services. While it is impossible to detail all the contributions Lifespan Information Services made to the COVID response, here are a few:

- Adapted Lifespan's electronic health record, LifeChart, to support implementation of infection control and clinical care interventions and the expanded and repurposed inpatient units within the hospitals.
- Acquired, built, and deployed additional IT equipment such as workstations, printers, label printers, and scanners to equip the new inpatient units.
- Implemented a new LifeChart dashboard to track COVID-positive patients, patients under investigation (PUI), and intensive care/ventilator utilization and capacity across all Lifespan hospitals.
- Expanded telehealth capabilities in LifeChart to support provider-topatient scheduled video visits, with thousands of encounters conducted each month.

- Designed and implemented the IT assets needed to operate the alternative hospital site (AHS) at the Rhode Island Convention Center, from data networks to computer workstations to wristband printers to VoIP telephones. New LifeChart departments and documentation workflows were designed and built, and the IS security and infrastructure teams ensured robust device and network security at the AHS to safeguard protected health care information.
- Provided network and applications access and equipment to the large number of Lifespan employees working remotely. During March, when the state's stay-at-home order went into effect, the IS Service Desk handled its highest call volume —more than 14,000 calls—and fulfilled a record 5,032 access requests to support Lifespan staff transitioning to remote work.
- Prepared new LifeChart departments to support COVID-19 testing, monoclonal antibody treatment, and vaccine scheduling and administrations with LifeChart transmission of records to the Rhode Island Department of Health.

#### Other achievements:

- For its effective adoption and continual optimization of our LifeChart electronic health record and associated applications, Lifespan achieved a cum laude award in Epic's Honor Roll Grant Program. After measuring and validating Lifespan's performance, Epic determined that seven of the nine program components had been met. The award conferred a \$357,000 credit for Epic products or services.
- In its ongoing campaign to defend Lifespan from cyberattacks, the ever-vigilant IS Security team deployed several new technical controls and isolation response capabilities. Its focus on IoMT (Internet of Medical Things) cyber protection has allowed Lifespan's many medical devices to operate more safely on our data networks. Continuous research into known cyberthreats allows the IS team to optimize Lifespan's technical defenses, blocking common avenues attackers use in attempting to gain control of IT devices and networks.



View of Lifespan Alternative Hospital

### Lifespan Physician Chiefs



Christina A. Bandera, MD
Chief of Obstetrics and Gynecology
Assistant Professor of Surgery (Clinical),
The Warren Alpert Medical School of
Brown University



John J. Cronan, MD, FACR
Chief of Radiology
Charles and Elfriede Collis-Frances Weeden
Gibson Professor and Chair,
Diagnostic Imaging, The Warren Alpert
Medical School of Brown University



Edward Akelman, MD

Chief of Orthopaedics

Vincent Zecchino, MD, Professor of
Orthopaedic Surgery, and Chairman,
Department of Orthopaedics, The Warren
Alpert Medical School of Brown University



Alexios G. Carayannopoulos, DO, MPH
Chief of Physical Medicine
& Rehabilitation
Rhode Island Hospital and
Lifespan Physician Group



Phyllis A. Dennery, MD
Chief of Pediatrics and Medical Director
Sylvia Kay Hassenfeld Professor and Chair
of Pediatrics, Professor of Molecular Biology,
Cell Biology, and Biochemistry, The Warren
Alpert Medical School of Brown University



Douglas C. Anthony, PhD, MD

Chief of Pathology

Professor of Pathology and Laboratory

Medicine, Professor of Neurology,

The Warren Alpert Medical School of

Brown University



William G. Cioffi, MD
Chief of Surgery

J. Murray Beardsley Professor and Chair,
Department of Surgery; Professor of
Medical Science, The Warren Alpert
Medical School of Brown University



Gildasio S. De Oliveira, MD, MS, MBA Chief of Anesthesiology Professor of Anesthesiology, Chair of Anesthesiology, Professor of Health Services, Policy and Practice, The Warren Alpert Medical School of Brown University



Brian Duff, MD
Chief of Otolaryngology
Clinical Associate Professor of Surgery
(Otolaryngology)
The Warren Alpert Medical School
of Brown University



Paul Y. Liu, MD

Chief of Plastic Surgery

Professor of Surgery; Chair, Department
of Plastic and Reconstructive Surgery,
The Warren Alpert Medical School
of Brown University



Athena Poppas, MD
Chief of Cardiology
Director, Lifespan Cardiovascular Institute;
Director, Echocardiography, Rhode Island,
The Miriam and Newport hospitals;
Professor of Medicine, The Warren Alpert
Medical School of Brown University



Karen L. Furie, MD
Chief of Neurology
Samuel I. Kennison, MD, and Bertha S.
Kennison Professor of Clinical Neuroscience,
Professor and Chair, Department of Neurology,
The Warren Alpert Medical School
of Brown University



Michael E. Migliori, MD
Chief of Ophthalmology
Director, Oculoplastics Service,
Clinical Professor of Surgery
(Ophthalmology), The Warren Alpert
Medical School of Brown University



Abrar A. Qureshi, MD, MPH
Chief of Dermatology
Warren Alpert Foundation Professor
and Chair, Department of Dermatology
Professor of Epidemiology
The Warren Alpert Medical School
of Brown University



Ziya L. Gokaslan, MD
Chief of Neurosurgery
Clinical Director, Norman Prince Neurosciences
Institute; Director, Norman Prince Spine Institute;
Julius Stoll, MD Professor and Chair,
Department of Neurosurgery, The Warren Alpert
Medical School of Brown University



Margaret Miller, MD

Chief of Women's Medicine, LPG

Director, Women's Medicine Collaborative;

Associate Professor of Medicine, The Warren

Alpert Medical School of Brown University



Louis B. Rice, MD

Chief of Medicine

Joukowsky Family Professor of Medicine
and Chair, Department of Medicine; Professor
of Molecular Microbiology and Immunology
The Warren Alpert Medical School
of Brown University

### Lifespan Physician Chiefs



Jeremiah D. Schuur, MD, MHS
Chief of Emergency Medicine
Frances Weeden Gibson-Edward A. Iannuccilli,
MD, Professor of Emergency Medicine; Professor
of Health Services, Policy, and Practice; Chair of
Emergency Medicine, The Warren Alpert Medical
School of Brown University



Jody Underwood, MD

Chief of Psychiatry

Clinical Associate Professor of Medicine and Psychiatry, The Warren Alpert Medical School of Brown University

Chief Medical
Officers and
Chief Nursing
Officers



Latha Sivaprasad, MD Senior Vice President Chief Medical Officer Rhode Island Hospital (through August 5, 2020)



Mark Sigman, MD

Chief of Urology

Krishnamurthi Family Professor of Urology,
Professor of Surgery (Urology),
Professor of Pathology and Laboratory
Medicine, The Warren Alpert Medical
School of Brown University



David E. Wazer, MD

Chief of Radiation Oncology

Director, Lifespan Cancer Institute;

Professor and Chair, Department of
Radiation Oncology, The Warren Alpert

Medical School of Brown University



Barbara Riley, DNP, RN Senior Vice President Chief Nursing Officer Rhode Island Hospital (through December 31, 2019)



**Deborah Coppola, MS, RN** Interim Chief Nursing Officer Rhode Island Hospital (March 31-September 7, 2020)



Cynthia Danner, DNP, RN Senior Vice President Chief Nursing Officer (as of September 8, 2020)



**G. Dean Roye, MD** Senior Vice President Chief Medical Officer The Miriam Hospital



Maria Ducharme, DNP, RN Senior Vice President Chief Nursing Officer The Miriam Hospital



Henry T. Sachs III, MD Chief Medical Officer Bradley Hospital (through August 23, 2020)



Karyn Horowitz, MD Chief Medical Officer Bradley Hospital (as of August 24, 2020)



Vareen O'Keefe Domaleski, EdD, RN Vice President, Chief Nursing Officer, Bradley Hospital (through November 10, 2019)



Jeffrey Gaines, MD Vice President Chief Medical Officer Newport Hospital



Orla M. Brandos, DNP, RN Vice President, Chief Nursing Officer, Newport Hospital

### Lifespan Leadership



Timothy J. Babineau, MD

President and

Chief Executive Officer



Todd A. Conklin, MBA, CPA Executive Vice President Chief Operating Officer



Cathy Duquette, PhD, RN

Executive Vice President

Quality and Safety,

Chief Nursing Executive



Mary A. Wakefield Executive Vice President Chief Financial Officer



Kenneth E. Wood, DO Executive Vice President Chief Clinical Officer



Paul J. Adler Senior Vice President General Counsel



**Jane Bruno** Senior Vice President Marketing and Communications



Lisa M. Abbott, MBA Senior Vice President Human Resources and Community Affairs



Crista F. Durand President Newport Hospital



Steven Lampert, MD, MBA
President
Lifespan Physician Group



John B. Murphy, MD
President, Rhode Island Hospital/
Hasbro Children's Hospital
Executive Vice President,
Physician Affairs



Cedric J. Priebe III, MD Senior Vice President Chief Information Officer



Henry T. Sachs III, MD President Bradley Hospital



Arthur J. Sampson
President
The Miriam Hospital



Margaret M. Van Bree, MHA, DrPH President, Rhode Island Hospital/ Hasbro Children's Hospital (through December 31, 2019)

#### **NEW LIFESPAN LEADERSHIP APPOINTMENTS**

Lifespan this year was pleased to recruit many outstanding clinicians and professionals and promote staff into new leadership roles.



Todd A. Conklin, MBA, CPA Executive Vice President Chief Operating Officer



**Cynthia Danner, DNP, RN** Senior Vice President Chief Nursing Officer



Michael Henderson, JD, MS, LLM Vice President Research Administration



Karyn Horowitz, MD Chief Medical Officer Bradley Hospital



Janine Lairmore, MS Vice President Lifespan Cardiovascular Institute



Jonathan Pine, MBA Vice President Medical Imaging, Lifespan



Mary Sullivan, PhD, MA, BSN Chief Nursing Officer Bradley Hospital (Beginning June 2020; previously interim director of nursing since mid-November 2019)



Patricia Wolfe, PT, MS Vice President Lifespan Rehabilitation Services



Kenneth Wood, DO Executive Vice President and Chief Clinical Officer

### **GIVING TO LIFESPAN**

Despite the enormous challenges and disruptions brought about by COVID-19, our donors continued to demonstrate their boundless generosity in 2020. We are grateful to have such a caring and charitable community.

#### **BRADLEY HOSPITAL**

- Spearheaded by a matching grant from the Providence Journal Charitable Legacy Fund, funds raised for the gym renovation project exceeded \$640,000 by year-end, with major support from The Manton Foundation, Shriners of Rhode Island Charities Trust, and Joseph L. Dowling III and Diana Dowling.
- The <u>Kids' Link RI hotline</u> was named by the State of Rhode Island as the clearinghouse for all children's behavioral health services and was awarded a \$250,000 expansion grant by the COVID-19 Emergency Response Fund at the Rhode Island Foundation.
- Although the annual Bravo Bradley event was canceled due to the pandemic, co-chairs Timothy and Tricia O'Neil led the committee to raise more than \$400,000.



President Henry Sachs, MD, joins Bradley Hospital Foundation Board member Michele Levy and her husband, Bradley Hospital Governor Chris Levy, who brought the Moo-Mobile to Bradley Hospital to provide a well-deserved summer treat for staff.



Bradley Hospital Foundation Board member Joe Dowling, Jr., MD arranged for a donation of much needed hand sanitizer from Evolved by Nature.



Bradley Hospital Foundation Board member Kelly Lambrese and her husband, Bradley Hospital Governor Bernie Lambrese, raised funds to support local restaurants while providing nourishing meals to frontline staff at Bradley Hospital.



Ryan Loiselle, Program Director FRIENDS WAY

### Lifespan applauds our donors for their generous philanthropy, which supports our mission of Delivering health with care.

#### **GATEWAY**

- Despite the challenges posed by not holding a gala, FRIENDS WAY supporters rose to the occasion by giving \$35,000 toward the annual appeal, \$80,000 in donations toward unrealized gala revenue, \$62,000 in foundation grants, and \$20,000 from a comedy night. Capital City Community Center received almost \$30,000 in grants for its food pantry.
- The Autism Project (TAP) raised nearly \$450,000; \$35,000 was from the Citizens/NBC-10 Champions in Action Award for TAP's work in inclusion and equity.



Mario Hilario, NBC-10; morning anchor Barbara Cottam, Executive Vice President corporate affairs, Citizens Bank, and Victor Vetters, general manager, NBC-10 join TAP Executive Director Joanne Quinn at the Citizens Bank 2020 Champions in Action for Inclusion and Equality presentation.

#### **NEWPORT HOSPITAL**

 Newport Hospital's Emergency Preparedness Fund launched in March 2020 with a gift of \$40,000 from Dayton Carr, followed by generous grant support from funding partners the Alletta Morris McBean Charitable Trust (\$350,000), the van Beuren Charitable Foundation (\$300,000), and many generous community members. Knowing that "we are in this together," 313 donors gave generously, for a total of \$1,680,144.



Newport Hospital emergency department staff

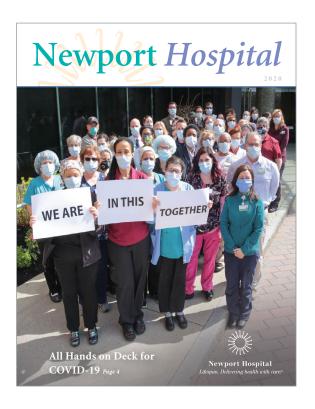


Newport Hospital employees with donated flowers

- Although our signature fundraiser, A
   Salute to Health, had to be canceled,
   co-chairs Norey Dotterer Cullen,
   Holly Bannister, MD, Dory Hamilton
   Benson, Anne F. Hamilton, Kimberly
   Palmer, Isabella Dana Ridall, Sharon
   Wood Prince, and the Newport
   Hospital Foundation Board of
   Trustees led a community appeal,
   raising \$150,000 for the emergency
   preparedness fund and over
   \$227,000 for greatest needs.
- The community also came to the hospital's aid with many in-kind gifts: flowers from What Cheer Farm and many local Newport restaurants who delivered packaged meals. Other donors gave PPE and hand-painted shells. Local school children wrote messages in chalk on the sidewalk and colored cards of encouragement. The Newport String Project gave a gift of live music outdoors.



Flower tag





M.R.T. Jewelers generously donated 225 Sterling Silver inspirational bracelets to the critical care and emergency nurses of The Miriam Hospital, in honor of Nurses Month.



Grateful patient Bahjat Shariff coordinated the delivery of thousands of meals to the frontline workers at The Miriam Hospital during the COVID-19 crisis.

#### THE MIRIAM HOSPITAL

- The Miriam Hospital's largest fundraiser moved online due to the pandemic. Giving a virtual salute to frontline and community heroes, more than 300 guests logged on to help raise more than \$332,000.
- At the 2020 Annual Meeting and Celebration of Tradition, The Miriam Community came together virtually to hear hospital updates, celebrate donor generosity, and honor Arthur J. Sampson, president of The Miriam Hospital, on his retirement after nearly 35 years with Lifespan.
- The Miriam Hospital is grateful for the generosity of all donors who provide support for programs, equipment, and improved patient care and research. Especially transformational gifts were received from Elizabeth and Joseph Brito Jr. (\$100,000 for emergency preparedness); The Collis Foundation (\$100,000 for a matching gift pledge to improve patient access and shorten wait times at the Lyme Disease Clinic); Rosalyn Sinclair, through The Joseph and Rosalyn Sinclair Foundation (\$100,000 to support a professorship and education in Women's Medicine). The Norman and Rosalie Fain Family Foundation made two gifts totaling \$150,313: \$100,000 for non-pharmacological integrative pain management therapies and \$50,313 for vital signs monitors to reduce the transmission of infection.



Rainbow ending over The Miriam Hospital during the coronavirus crisis in April 2020.

Photo credit: Andrew Bobola

### HASBRO CHILDREN'S HOSPITAL

- In its fourth year, the **Every Child**, Every Day campaign achieved \$34.7 million of its \$35 million goal. Major gifts and pledges to this effort include: Twelve Stars Foundation (\$1 million); Anthony Loporchio Trust (\$1 million); The Champlin Foundation (\$750,000); Dunkin' Brands (\$703,872); FM Global Foundation (\$510,000); Children's Miracle Network Hospitals (\$422,578); Rhode Island Medical Imaging (\$263,200); Alexander's Uniforms (\$235,846); Brown Medicine Inc. (\$205,250); Amica Companies Foundation (\$100,000); Johnston Memorial Cancer Events (\$100,000); Anthony Calandrelli (\$100,000); Scott and Monica Laurans (\$100,000); and Virginia Soutter (\$100,000). Mr. and Mrs. Bruno and Pauline Ramieri donated \$60,000 to benefit the Pediatric Epilepsy Program.
- Community fundraising efforts during the year continued despite the pandemic. As part of the Children's Miracle Network, Extra Life, a video game fundraising platform, raised \$54,796. The Radiothon, in partnership with Cumulus Providence, held the country's first ever virtual radiothon event and raised \$422,321. Causerelated marketing partnerships were also successful for the benefit of the Child Life Program: Dunkin' Iced Coffee Day (\$136,808) and Spirit of Halloween (\$124,024).



Patients announce Radiothon total virtually.

### RHODE ISLAND HOSPITAL

- The President's Pursuit of Excellence Dinner raised more than \$419,000 and recognized the following champions: IGT as Corporate Champion; Edward Iannuccilli, MD, for Lifetime Achievement; and Diane N. Weiss as Individual Champion.
- Other notable major gifts to Rhode Island Hospital during the fiscal year came from Delta Dental of Rhode Island (\$500,000) and The Joseph S. and Rosalyn K. Sinclair Foundation (\$150,000), both to support the Samuels Sinclair Dental Center; and the Herbert G. Townsend Trust (\$245,258) for areas of greatest need.



PPOE: Edward Iannuccilli, MD; Robert Vincent representing IGT; and Diane Weiss

Despite the cancellation of signature fundraising events – the Heroes Ball and Golf Invitational – more than \$926,000 in all will be applied to the hospital's areas of greatest need. Thanks to an anonymous donor, an additional \$100,000 was raised for the virtual fund-a-need.



Scott and Deanna Donnelly, Michael and Julie Mahoney, and Al and Gerrie Verrecchia visited the newly renovated garden at Hasbro Children's Hospital.

### Governance

### LIFESPAN BOARD OF DIRECTORS

Bradley Hospital Board of Trustees Newport Hospital Board of Trustees

Rhode Island Hospital Board of Trustees

The Miriam Hospital Board of Trustees

Gateway Healthcare Board of Directors

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Kevin Brady Vice President Talent Development and Employee Experience (through June 29, 2020)

Jane Bruno Senior Vice President Marketing and Communications

Todd Cipriani Vice President Medical Imaging and Rehabilitation (through May 30, 2020)

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Cathy Duquette, PhD, RN Executive Vice President, Quality and Safety, Chief Nursing Executive

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Michael Kramer Vice President and Chief Technology Officer

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Steven Lampert, MD, MBA President Lifespan Physician Group

Peggy McGill Vice President Research Administration

Laurie Miller Vice President Finance Lifespan Physician Group

Daniel Moynihan Vice President Contracting and Payor Relations

Kathleen Mullally Vice President Compensation and Benefits

John B. Murphy, MD Executive Vice President Physician Affairs

John O'Leary Vice President Talent Acquisition and Sourcing

Paul Pierannunzi Vice President Finance

Jonathan Pine, MBA Vice President Medical Imaging

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Christine Rawnsley
Vice President
Patient Financial Services

Patricia Richards Vice President Operations Lifespan Physician Group

William Schmiedeknecht Vice President Business Partnership and Labor Relations

Donna Schneider, MBA, RN Vice President Corporate Compliance and Internal Audit

Anthony Siravo, MBA, MSIS Vice President and Chief Information Security Officer

Linda J. Smith, MBA, RN Vice President Risk Management

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Executive Vice President
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Kenneth Wood, DO Executive Vice President and Chief Clinical Officer

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# EMMA PENDLETON BRADLEY HOSPITAL EXECUTIVE MANAGEMENT

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Scott DiChristofero Vice President Finance

Karyn J. Horowitz, MD Chief Medical Officer

Vareen O'Keefe-Domaleski, EdD, MSN Vice President Patient Care Services and Chief Nursing Officer (through November 10, 2019) Mary A. Sullivan, PhD, RN Chief Nursing Officer (beginning June 2020)

Tracey Wallace, MBA, CMPE Vice President Pediatric Services of Lifespan

#### EMMA PENDLETON BRADLEY HOSPITAL MEDICAL LEADERSHIP

Geanina Oana Costea, MD Unit Chief, Children's Program

William Lewis de los Angeles, MD *Chief of Pediatrics* 

Jeffrey Hunt, MD Director, Child and Adolescent Inpatient and Intensive Outpatient Services

Justyna Piasecka, MD Unit Chief, Center for Autism and Developmental Disabilities

Ornella Potter, MD Unit Chief, Adolescent Inpatient Program

# EMMA PENDLETON BRADLEY HOSPITAL MEDICAL STAFF ASSOCIATION

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Justin Schleifer, MD President

Ornella Potter, MD Vice President

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Scott DiChristofero Vice President of Finance and Chief Financial Officer

### GATEWAY HEALTHCARE MEDICAL LEADERSHIP

Stephen L. Chabot, MD *Medical Director* 

# NEWPORT HOSPITAL FOUNDATION BOARD OF TRUSTEES

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Edward D. Feldstein *Vice Chair* 

David S. Gordon Secretary

Michael D. Dawson *Treasurer (without vote)* 

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\* Guest without vote ++ Ex officio with vote +++ Ex officio without vote

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Michael D. Dawson *Vice President, Finance* 

Jeffrey Gaines, MD, MHCM Vice President Medical Affairs and Chief Medical Officer

Orla M. Brandos, DNP, MBA, MSN, RN Vice President, Patient Care Services and Chief Nursing Officer

Mary A. Wakefield Executive Vice President and Chief Financial Officer

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Mary Minn, MD Chairman, Anesthesiology

Jason Vachon, MD Chairman, Diagnostic Imaging

Anthony Napoli, MD Chairman, Emergency Medicine

Ravi Nadimpalli, MD Chairman Inpatient/Consultative Medicine

Ginny Bass, MD Chairman, Obstetrics and Gynecology

Gwynne Bragdon, MD *Chairman*, *Orthopedics* 

Dariusz Stachurski, MD Chairman, Pathology

Jennifer Salm, MD Chairman, Pediatrics

Alexios Carayannopoulos, DO, MPH Chairman Physiatry and Rehabilitation Heather Hall, MD Chairman, Psychiatry

James Valente, MD *Chairman, Surgery* 

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Brad Gray, MD President-Elect

Hector Derreza, MD Secretary/Treasurer

James Maher, MD Immediate Past President

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Nancy Grinnell Joan Kirwin Pamela Kopplin Jeanne Ingraham Jenny McLaughlin

# RHODE ISLAND HOSPITAL FOUNDATION BOARD OF TRUSTEES

#### Officers

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Elizabeth Huber Vice Chair

Ellen A. Collis Treasurer

Anthony Calandrelli Secretary

### Governance

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#### **Trustees**

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### RHODE ISLAND HOSPITAL EXECUTIVE MANAGEMENT

Margaret M. Van Bree, DrPH, MHA President, Rhode Island Hospital and Hasbro Children's Hospital (through December 31, 2019)

John Murphy, MD President, Rhode Island Hospital and Hasbro Children's Hospital (through November 25, 2020)

Laurann H. Adams, MBA, RN Interim Vice President Lifespan Perioperative Services Frank J. Byrne Vice President of Finance Rhode Island Hospital and The Miriam Hospital

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Latha Sivaprasad, MD Senior Vice President Medical Affairs and Chief Medical Officer (through August 5, 2020)

Mary A. Wakefield Executive Vice President Chief Financial Officer

Tracey L. Wallace , MBA Vice President Pediatric Services of Lifespan, Hasbro Children's Hospital Bradley Hospital

### RHODE ISLAND HOSPITAL MEDICAL LEADERSHIP

Edward Akelman, MD \* Chief of Orthopedics

Douglas C. Anthony, MD \* Chief of Pathology

Christina Bandera, MD\*
Chief of Obstetrics and Gynecology

Alexios Carayannopoulos, DO, MPH Chief of Physical Medicine & Rehabilitation

William G. Cioffi, MD \* Chief of Surgery

John J. Cronan, MD \*
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Gildasio De Oliveira, MD \* Chief of Anesthesiology

Phyllis Dennery, MD \* Chief of Pediatrics

Brian Duff, MD Chief of Otolaryngology Karen Furie, MD Chief of Neurology

Ziya Gokaslan, MD Chief of Neurosurgery

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Jeremiah D. Schuur, MD \*
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Jody A. Underwood, MD \* Chief of Psychiatry

David Wazer, MD Chief of Radiation Oncology

\* Members of the Medical Executive Committee

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Sajeev Handa, MD President-Elect

Thomas Egglin, MD *Vice President/Treasurer* 

Martha Mainiero, MD Secretary

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Celeste Corcoran, MD
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Katina Robison, MD Catherine Solomon Jaime Tasca John S. Urban Melisa A. Verrecchia Grace M. Vincent Robert K. Vincent Kyle Wohlrab, MD

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- + Ex-officio
- \*\*Life trustee
- \* Chair-appointed

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Jeffrey Borkan, MD Chief of Family and Community Medicine

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Chief of Surgery

John J. Cronan, MD\*
Chief of Diagnostic Imaging

Gildasio De Oliveira, MD Chief of Anesthesiology

Karen Furie, MD Chief of Neurology

Ziya Gokaslan, MD Chief of Neurosurgery

Paul Liu, MD Chief of Plastic Surgery

Abrar Qureshi, MD Chief of Dermatology

Louis B. Rice, MD \*
Chief of Medicine

Jeremiah D. Schuur, MD Chief of Emergency Medicine

Jody A. Underwood, MD Chief of Psychiatry

David Wazer, MD Chief of Radiation Oncology

\* Members of the Medical Executive Committee

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Eleanore Koo (6/2019-6/2021) Marilyn Myrow (6/2020-6/2021) Co-Vice Presidents Membership

Marianne Litwin (6/2019-6/2021)
Treasurer

Rosina Volpicella (6/2018-6/2020) Mary Gagnon (6/2020-6/2021) Recording Secretary

Susan Enzer (6/2019-6/2021)
Corresponding Secretary





National Guard, Providence



Bradley Hospital, Nurses Week, Wicked Tulips flower donation



Windows of Healing, Alternative hospital site, Rhode Island Convention Center Artwork by students from the Gordon School in East Providence



Rhode Island Hospital/Hasbro Children's Hospital
The Miriam Hospital
Bradley Hospital
Newport Hospital
Lifespan Physician Group
Gateway Healthcare