



Patricia Gallagher, RN

## Patricia Gallagher, RN, Customer Service Award Winner

When you're looking for Pat Gallagher on the nursing unit, her manager says, you will always find her in a patient room. That sums up Gallagher's professional

credo nicely: it's all about the patients.

Gallagher is a certified critical care nurse; she has been on staff at Newport Hospital since 1983, and in her current position as an ICU nurse since 2002. "Pat is one of the most reliable, dependable, hard-working nurses in the ICU," says a colleague. "She is the kind of nurse other nurses want to be and the kind of nurse you would want taking care of yourself or your loved ones."

Her nomination for this month's customer service award cites her supportive attitude with co-workers, always willing to come in for an unpopular shift or to help a fellow nurse; her boundless energy; and her tireless efforts on behalf of her patients. "Pat treats each and every patient and family member with the utmost respect, concern and care," writes a co-worker.

Director of Critical Care Margie Dunbar calls Gallagher a wonderful, skilled professional. "She is kind, caring and dedicated to her patients," Dunbar adds. "If I or my family

were ever hospitalized, I would be happy to have Pat as my nurse."

A reception in Gallagher's honor will be held on September 18 at 2 p.m. in the MacLaurin Living Room.

## New Home – and Name – for IV Therapy

To streamline services within the Lifespan health system, Newport Hospital's IV therapy department has this month become the Comprehensive Cancer Center, a program of Rhode Island Hospital at Newport Hospital. While the name implies a focus on chemotherapy, the services will continue to include many other therapeutic IV treatments as well.

Alessandro Papa, MD, will remain as medical director, and current Newport Hospital infusion staff will also remain. The Miriam Hospital has made a similar change in its structure, and Lifespan anticipates significant shared savings among the three hospitals.

The former IV therapy department has essentially switched spaces with Pediatrics: both are still on Turner 5, but pedi has moved to the west end of the floor, and the Comprehensive Cancer Center infusion program is through the double doors on the east end. Phone numbers for both units are unchanged. The center on Turner 5 became operational on August 26.



## Hospital Welcomes New VP



Thomas E. McGue, MD

Thomas E. McGue, MD, joined Newport Hospital on August 19 as the vice president for medical affairs. McGue brings more than 25 years of experience, not only as a family practice physician, but also in various leadership roles, including responsibility for naval health services in several locations. Among his most recent positions as a naval

officer were deputy director of the Command Leadership School in Newport and commanding officer of the Naval Health Clinic Great Lakes in Illinois.

McGue earned his medical degree at the Indiana University School of Medicine and completed a family practice residency at the Naval Regional Medical Center in Jacksonville, Florida. He is certified by the American Board of Family Practice and is a Fellow of the American Academy of Family Practice.

Hospital president Gus Cordeiro says McGue was the perfect candidate for the VPMA role. “The combination of his proven leadership ability, his knowledge of the area, and his clinical experience and acumen make him exactly what we need,” he says. McGue has been attached to Naval Ambulatory Care Center Newport several times in his career and is very familiar with the local community. He and his family live in Portsmouth.

## Newport ED Against Crime

The Newport Police Department sponsored its annual National Night Out Against Crime on August 1, and the Newport Hospital Emergency Department – a frequent collaborator with local police – was invited to participate.

Lisa Lima-Tessier, RN, director of ED services, says the department representatives and Lifespan Community Health staff had a terrific time with community members. “It was

amazing to see so many kids get excited about an imitation hospital ID band that glowed in the dark, and hear them talk about their visits to the emergency department,” she says. The hospital also provided Frisbees and sunscreen.

This year was the twelfth Night Out Against Crime in Newport. The event took place at First Beach (Easton’s Beach), and activities included face painting and carousel rides, plus bike and child safety programs.



From left: Lisa Lima-Tessier, Pat Grimes, and Toni McGregor at First Beach with a hospital poster for the National Night Out Against Crime.

## DAISY Award for Carnevale

Angela Carnevale, BSN, RN, CCRN, of the intensive care unit, was selected as the recipient of the *DAISY Award for Extraordinary Nurses* for the quarter ending in August 2013. The DAISY Award honors the compassion and care that bedside nurses bring to their patients every day. A national program, the award was created by the family of a patient who wanted to honor nurses “for making a profound difference in the lives of their patients and patients’ families.”

Newport Hospital is the first and only hospital in Rhode Island to participate in The DAISY Award program, joining the ranks of more than 1,000 organizations committed to honoring their nurses throughout the year with The DAISY Award. The program was implemented by Newport Hospital’s Staff Nurse Council.