



## NPT Patient-Visitor Screening Process – 5/15/2020

\* **Most** visitors are not being allowed into the hospital with a few exceptions outlined below.


Suggested greeting: “Hello, please understand that we are not allowing visitors in most instances at this time in order to protect our patients, employees, and the community. Why are you visiting the hospital today?”

Response to the above question	Screening Questions	Answers & What to Do	Next Steps, Documentation & Sticker
<p><b>Adult ED</b></p> <p>Visitors are not permitted unless needed to provide information to the care team. In this case, only 1 family member is permitted during the intake process and can remain for a maximum of 15 minutes.</p> <p>Visitors for <b>End of Life</b> and/or <b>Trauma</b> in the ED will be allowed at the discretion of the Charge RN or Nursing Supervisor.</p> <p>Visitors will be limited to 2 and are permitted ONCE for a maximum of 15 minutes. Visitors will only be permitted with approval AND pass the screening questions.</p>	<p>Patients coming through the main entrance and they answer <b>yes</b> to any of the following questions, the screener should contact the triage nurse and the patient will be redirected with an RN to the ambulance bay. If all are answered <b>no</b> they should proceed to the ED triage desk:</p> <p>Do you have a fever, cold, cough, sore throat, or any other respiratory illness?</p> <p>Do you have chills, headache, or muscle pain?</p> <p>Do you have a loss of smell, reduced ability to smell or detect odors, or a reduced or distorted sense of taste?</p> <p>Have you tested positive for COVID in the last 14 days?</p> <p>Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on</p>	<p>Give the visitor a mask and instruct them to press the rim of the mask with both index fingers firmly around their nose.</p>	<p>Instruct them to clean hands with alcohol-based hand rub.</p> <p>Write Patients Name and date on <b>Blue Badge</b> and ask the patient to wear it.</p> <p>Write Visitors Name and date on <b>Red Badge</b> and ask the visitor to wear it.</p>



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	<p>home quarantine by the Department of Health?</p> <p>All patients and visitors should get masked.</p>		
<p><b>All inpatient adult units.</b></p> <p>No visitors are allowed UNLESS the patient is at the end of life.</p> <p>Visitors of <b>End of Life</b> patients will be placed on the visitor exception list at the hospital entrance and can be permitted if they are on the list AND pass the screening questions. It will be indicated on the list if the patient is <b>COVID positive OR a PUI or NOT.</b></p> <p>Only 2 visitors are permitted <u>ONCE during the patient's entire hospital stay</u>, and the visit will be a maximum of 30 minutes. The visitors can visit together or individually.</p>	<p>Visitors of <b>End of Life</b> patients will be asked the following questions:</p> <p>Do you have a fever, cold, cough, sore throat, or any other respiratory illness?</p> <p>Do you have chills, headache, or muscle pain?</p> <p>Do you have a loss of smell, reduced ability to smell or detect odors, or a reduced or distorted sense of taste?</p> <p>Have you tested positive for COVID in the past 14 days?</p> <p>Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on home quarantine by the Department of Health?</p>	<p><b>STOP:</b> If the visitor answers <b>yes</b> to any of the questions, they cannot be allowed to visit.</p> <p>If they answer <b>no</b> to all questions, proceed to next steps.</p> <p>Give the visitor a mask and instruct them to press the rim of the mask with both index fingers firmly around their nose.</p> <p><b>If the patient is COVID positive OR a PUI, you must call the unit who will arrange for someone to come and escort the visitor(s) to the unit. DO NOT ALLOW VISITOR(S) OF COVID POSITIVE PATIENTS TO PROCEED TO THE UNIT. Someone will come to escort them to the unit and help them to put on their personal protective equipment.</b></p>	<p>Instruct them to clean hands with alcohol-based hand rub.</p> <p>Write Visitors Name and date on a <b>Red Badge</b> and ask them to wear it.</p>



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<p><b>An adult patient arriving for testing (labs, Xrays, etc.), surgery, or any other type of outpatient or ambulatory visit.</b></p> <p>NO ONE CAN ACCOMPANY THE PATIENT (except for an official service animal or a legal guardian who has proof of guardianship for an incapacitated patient)</p> <p>IF THE PATIENT IS IN A WHEELCHAIR OR CAN'T WALK OR BE ALONE, THEN THE SCREENER CAN EITHER:</p> <ul style="list-style-type: none"> <li>• Wheel the patient to the department if there is another screener at the table</li> <li>• If Volunteer is available they can assist the patient.</li> <li>• Call the department the patient is going to and ask if they can send someone down to get the patient.</li> </ul> <p>** Patients requiring assistance must be transported in a wheelchair</p>	<p>Ask the following questions:</p> <p>Do you have a fever, cold, cough, sore throat, or any other respiratory illness?</p> <p>Do you have chills, headache, or muscle pain?</p> <p>Do you have a loss of smell, reduced ability to smell or detect odors, or a reduced or distorted sense of taste?</p> <p>Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on home quarantine by the Department of Health?</p>	<p>Give the patient and visitor (guardian) a mask and instruct them to press the rim of the mask with both index fingers firmly around their nose.</p> <p>If the patient answers yes to any of the questions call the destination department to make them aware.</p> <p>Remind patient that access is granted to the destination department only. They are not authorized to roam around or visit any other department.</p>	<p>Instruct to clean hands with alcohol-based hand rub.</p> <p>For patient, write date and name on <b>Blue Badge</b> and ask them to wear it.</p> <p>For guardian, write date and name on <b>Red Badge</b> and ask them to wear it.</p> <p>Anyone with the patient or picking the patient up must wait in the car.</p> <p>People that are picking patients up after surgery will be called. The patient will be brought down by a staff member and can be picked up curbside.</p>
<p><b>Vendors</b></p>	<p>Go to Reprax Kiosk where they will attest.</p>		<p>A badge is printed if allowed to visit.</p>



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<p><b>Clergy</b></p> <p>Hospital appointed clergy and our own spiritual care department are available if needed for a patient.</p> <p><b>Exception:</b> Hope Hospice Clergy, who will be wearing a badge and will present specific patient information.</p>			<p>Instruct them to clean hands with alcohol-based hand rub.</p> <p>Write Hope Hospice Clergy's Name and date on <b>Red Badge</b> and ask them to wear it.</p>
<p><b>Other Notes:</b></p> <ul style="list-style-type: none"> <li>• <i>Please tell all patients and visitors to keep their mask on at all times.</i></li> <li>• <i>Please call interpreter services at 401-444-8708 if someone arrives to provide sign language services for a deaf patient. Interpreter on wheels is available if needed for communication barriers.</i></li> <li>• <i>If a patient comes in to the main lobby and needs to go to the ED they should be directed to the ED entrance.</i></li> <li>• <i>Families are able to drop off personal belongings or food for patients but only at the main entrance. The family member must complete a sticker with the patient name, unit and room number, put the items in the bag, close the bag, and affix the sticker. The screener can bring it to the front desk and it will either be brought to the unit by a volunteer or the unit will be called to pick it up.</i></li> </ul> <p><b><i>New scenarios can occur and may not be included in this guide. Should a new scenario arise, please call the Newport Hospital Command Center for direction at 845-2222.</i></b></p>			