


# How to Log in to Your Patient Portal

## Fast. Simple. Secure.

### Have your username and password ready?

 You're all set!

Log in to the Patient Portal via [coastalmedical.com](https://coastalmedical.com)

### Need more help?

We're here to help!

Contact our Portal support team for help resetting your username or password

Live Chat at:  
[coastalmedical.com/patient-portal](https://coastalmedical.com/patient-portal)

Phone: **866-779-3655**

Email: [portal@coastalmedical.com](mailto:portal@coastalmedical.com)



### Forgot your password?

If you have an **active email address** in your patient record, you can manually reset your username or password

1. Click "Trouble Logging In" on the Portal login page to reset your username and password
2. A series of prompts will verify your identity
3. You will receive a password or username retrieval email



Portal Advocates are available  
M-F, 8am - 4:30pm



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