Description: This document outlines the process on how to log on your Citrix session remotely using https://connect.lifespan.org. If you do not have Citrix Workspace installed, please review the Citrix Workspace installation guides based on your device. You will be prompted for your MFA code when you access https://connect.lifespan.org outside of a Lifespan facility.


2. Enter your username followed by @lifespan.org in the field below. This will get cached after the first logon.

3. On the following screen, enter your password.
4. After you click the Log On button, you will need to accept your MFA prompt:
5. At the next screen you should see all your applications. To launch an application, click on the icon.

6. After launching an application, you may see the below message

   ![Citrix Receiver - Security Warning](image)

   An online application is attempting to access information on a device attached to your computer.

   - **Block access**
     Do not permit the application to use these devices.
   - **Permit use**
     Permit the application to use these devices.

   Do not ask me again for this site.

If you see this please check off “Do not ask me again for this site.” And then hit “Permit use”
***Note*** By default it shows the All Apps view. If you prefer a more classical folder type view, click the Categories tab at the top left.

In Categories view, the applications that do not have folders can still be accessed by clicking on their icons. For the applications that have folders, click the folder and then click the application.