March 9, 2020

To our Patients and Families:

In light of the developing Coronavirus outbreak, we are working hard to protect patients and their loved ones by restricting traffic in all our patient care areas to essential medical staff only. We understand the desire of patients, families and loved ones to be together during illness or hospitalization, but we must balance that with our responsibility to keep our patients and community members safe. This means the following temporary change to our visitation policy:

- No visitors will be permitted in patient care areas.
- Family meetings to make health care decisions on behalf of the patient will be organized by phone from home.

Exceptions may be made for patients at the end of life, or when a visitor must also act as a medical decision maker, at the discretion of the medical/nursing team. Please discuss any special considerations with your care team.

If you are able, please call your friends and family and let them know of this change to visitation policy as soon as possible. We understand the hardship these restrictions impose on individual patients and families, but please know that we are acting in the best interest of all our patients, families and the community at large.